

## **West Ham Park Committee**

Date: MONDAY, 18 JULY 2016

Time: 1.45 pm

Venue: COMMITTEE ROOMS - SECOND FLOOR WEST WING, GUILDHALL

**Members:** Alderman lan Luder

Wendy Mead Barbara Newman

Graeme Smith Justin Meath-Baker Michael Welbank (Chief Commoner

Robert Cazenove Catherine Bickmore Richard Gurney

Councillor Bryan Collier MBE Councillor Joy Laguda MBE The Rev. Stennett Kirby Alderman Robert Howard Deputy John Barker Jeremy Simons

Enquiries: Natasha Dogra 0207 332 1434

natasha.dogra@cityoflondon.gov.uk

Lunch will be served in the Guildhall Club at 1pm.

NB Part of this meeting may be the subject of audio visual recording.

John Barradell
Town Clerk and Chief Executive

### **AGENDA**

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#### 2. DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT

## 3. THE ORDER OF THE COURT OF COMMON COUNCIL

To receive the Order of the Court of Common Council.

**For Information** 

(Pages 1 - 2)

### 4. **ELECTION OF CHAIRMAN**

To elect a Chairman in accordance with Standing Order 29.

For Decision

#### 5. **ELECTION OF DEPUTY CHAIRMAN**

To elect a Deputy Chairman in accordance with Standing Order 30.

**For Decision** 

### 6. **MINUTES**

To agree the minutes of the previous meeting.

For Decision

(Pages 3 - 8)

### 7. SUPERINTENDENTS UPDATE

Report of the Superintendent of West Ham Park.

**For Information** 

(Pages 9 - 12)

## 8. OPEN SPACES DEPARTMENT, CITY GARDENS AND WEST HAM PARK RISK MANAGEMENT

Report of the Director of Open Spaces.

For Decision

(Pages 13 - 82)

## 9. CYCLICAL WORKS PROGRAMME BID 2017/18

Report of the City Surveyor.

**For Information** 

(Pages 83 - 88)

## 10. LEASING OF LODGES - UPDATE

Report of the Superintendent.

**For Information** 

(Pages 89 - 96)

### 11. **REVENUE OUTTURN 2015-16**

Report of the Chamberlain and the Director of Open Spaces.

For Information (Pages 97 - 102)

- 12. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE
- 13. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT.
- 14. **EXCLUSION OF THE PUBLIC**

RESOLVED: That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

## Non-public Agenda

15. MINUTES

To agree the minutes of the previous meeting.

For Decision (Pages 103 - 104)

- 16. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE
- 17. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT



## Agenda Item 3

MOUNTEVANS, Mayor	RESOLVED: That the Court of Common
	Council holden in the Guildhall of the City of London on Thursday 21st April 2016, doth
	hereby appoint the following Committee until the first meeting of the Court in April, 2017.

#### **WEST HAM PARK COMMITTEE**

#### 1. Constitution

A Non-Ward Committee consisting of,

- eight Members elected by the Court of Common Council, at least one of whom shall have fewer than five years' service on the Court at the time of their appointment; the membership to be the same as the Open Spaces & City Gardens Committee.
- · plus the following:
  - o four representatives nominated by the Heirs-at-Law of the late John Gurney
  - o ne representative nominated by the Parish of West Ham
  - two representatives nominated by the London Borough of Newham

#### Quorum

The quorum consists of any five Members.

#### 3. Membership 2016/17

- 4 (4) Robert Picton Seymour Howard, Alderman
- 4 (4) Barbara Patricia Newman, C.B.E.
- 6 (3) Ian David Luder J.P., Alderman
- 3 (3) Graeme Martyn Smith
- 6 (2) Wendy Mead, O.B.E.
- 6 (2) Michael Welbank, M.B.E.
- 1 (1) John Alfred Barker, O.B.E., Deputy
- 4 (1) Jeremy Lewis Simons

together with the ex-officio Members referred to in paragraph 1 above and:-

Four representatives appointed by the heirs-at-law of the late John Gurney:-

- Catherine Bickmore
- Robert Cazenove (Heir-at-Law)
- Richard Gurney
- Justin Meath-Baker

One representative appointed by the incumbent or priest, for the time being, in charge of the present benefice of West Ham:-

The Revd. Stennett Kirby

Two representatives appointed by the London Borough of Newham

- Councillor Joy Laguda, M.B.E.
- Councillor Bryan Collier, M.B.E.

#### 4. Terms of Reference

To:-

- (a) have regard to the overall policy laid down by the Open Spaces & City Gardens Committee;
- (b) be responsible for the ownership and management of West Ham Park (registered charity no. 206948) in accordance with the terms of conveyance of the Park by John Gurney, Esq. to the City of London Corporation dated 20th July 1874 and in accordance with the Licence in Mortmain dated 22nd May 1874 and the management of a Nursery;
- (c) authorise the institution of any criminal or civil proceedings arising out of the exercise of its functions.
- (d) express views or make recommendations to the Open Spaces and City Gardens Committee for that Committee's allocation of grants which relate to West Ham Park.

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## WEST HAM PARK COMMITTEE Monday, 18 April 2016

Minutes of the meeting of the West Ham Park Committee held at Committee Rooms
- Second Floor West Wing, Guildhall on Monday, 18 April 2016 at 1.45 pm

#### **Present**

#### Members:

Alderman Ian Luder (Chairman)
Jeremy Simons
Michael Welbank
Robert Cazenove
Catherine Bickmore
Richard Gurney
Councillor Bryan Collier MBE
Councillor Joy Laguda MBE
The Rev. Stennett Kirby
Alderman Robert Howard

#### Officers:

Natasha Dogra Sue Ireland Louisa Allen Martin Rodman

Lucy Murphy Alison Elam

Edward Wood

Town Clerk's DepartmentDirector of Open Spaces

- City Gardens Manager

- Superintendent of Parks & Gardens

West Ham Park Manager

 Group Accountant, Chamberlain's Department

 Comptroller and City Solicitor's Department

## 1. APOLOGIES

Apologies had been received from Graeme Smith, Deputy Alex Deane, Wendy Mead, Justin Meath-Baker and Barbara Newman.

#### 2. DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT

There were no declarations.

#### 3. MINUTES

Resolved – that the minutes of the previous meeting be agreed as an accurate record.

### **Matters Arising:**

### **Frequency of Meetings**

Following a request at the December committee meeting, the Town Clerk had reviewed the frequency of committee meetings dates from 2017 onwards. These dates had been considered and agreed by the Open Spaces and City Gardens Committee and the dates were:

22 February 2017

12 May 2017 17 July 2017 9 October 2017 4 December 2017 20 February 2018.

Members agreed that the Open Spaces & City Gardens Committee should meet at 11:30am, with West Ham Park Committee convening at 12:15pm. The timings of either meeting could be amended should the agenda necessitate this.

## Detailed design for a new access gate and path into West Ham Park for the sole use of Park Primary School

One Member of the Committee queried whether the minutes of the meeting held in December were an accurate record of the Committee's views regarding the requirement for a new access gate. The Committee requested that officers consult the local fire brigade over the requirement for an emergency exit for the school and in particular whether there was a need for the gate in the position shown. Without a justification, the case had not been made and officers were asked to take an update from the Superintendent to ensure the view of the Committee was expressed.

The Superintendent informed Members that on Thursday 14<sup>th</sup> April he received a letter from the London Borough of Newham's Fire Officer stating that he supported the case for a new access gate. Members thanked the Superintendent for the update; however, Members agreed that it would helpful to request clarification from the Fire Officer as to whether he deemed a new access gate, a *necessary and required* escape route in case of an emergency. Officers would seek clarification from the Fire Officer regarding the requirement for a gate and the proposed design and location. Officers agreed to respond to the Fire Officer and request further clarification which would be reported back to the Committee in June.

#### 4. SUPERINTENDENT'S UPDATE

The Committee received an update from the West Ham Park manager regarding budgetary, staff and operational matters. In particular the Committee's attention was drawn to the Tennis Update. Members noted that during the autumn of 2015 a consultation exercise was carried out with tennis users across the City's Open Spaces Department. 135 people completed online surveys, with a further 12 being interviewed in more detail. For West Ham Park the highest satisfaction levels were for the "accessibility" of the court and the value for money of the courts, the lowest satisfaction levels were for the booking system. There was significant interest in coaching, with 33% saying they were interested in "one to one" sessions and another 44% saying that they were interested in "group coaching".

Comments were made regarding the poor surfacing of some of the courts. The comments received were discussed with the Lawn Tennis Association (LTA) in December and are helping to inform future plans for tennis provision in West Ham Park. Refurbishment works of the nine old courts started on the 18th

January and are on schedule to be to be completed by June 2016. The LTA are assisting with the development of a programme of coaching and courses that will be launched when the courts reopen. The LTA have proposed a strategic partnership with the City of London in order to encourage more people to play tennis in London.

Resolved – that the update be received.

#### 5. 2016 TO 2019 OPEN SPACES BUSINESS PLAN

The Committee were advised that the Business Plan detailed fifteen key actions over a five year period that would deliver these departmental and charitable objectives. In order to manage performance, twenty four 'SMART' performance indicators were been proposed. This would enable the Department to show, over a three year period that it is working towards continuous improvement.

Officers informed the Committee of a typographical error in relation to the target dates for OSD01 Ensuring the Health & Safety of Staff, Contractors and Public and OSD08 Breaking Ground to 1<sup>st</sup> April 2017.

A Member raised a query regarding whether further support was needed to secure funding to support work on responding to planning issues. Officers informed Members that additional resources provided in a previous year had been unspent and that the appropriate time to consider this would be when budget reports are submitted to the Committee for Members' consideration later in the year.

A Member queried whether an increase in the percentage of Health and Safety accidents that were investigated within 14 days should be amended to include the number of incidents reported. Officers informed Members that allocating a target number for incidents did not encourage reporting and an open reporting regime was to be encouraged. Members agreed that the most important aspect of any incident would be the lessons learnt and improvements implemented as a result. Another Member asked for apprentices to be included in the risk regarding the recruitment and retention of staff.

The Committee agreed that the strategic role played by Elected Members and the function of decision making Committees should be brought to the forefront of the business plan. The Committee said the Superintendents should continue to work with Members and especially their Chairmen, for a steer before reports were considered at committee meetings.

Resolved – that the business plan and risk register be agreed, with any minor amendments being delegated to the Chairman and Deputy Chairman in consultation with the Director of Open Spaces and the Town Clerk.

### 6. WEST HAM PARK SPORTS CHARGES 2016/17

The Committee received the Sports Charged report and noted that charges for the wide range of recreation and sporting facilities that were provided in all the City Corporation's Open Spaces were reviewed annually. The current 2015/16 charges for West Ham Park were approved by the Committee in April 2015.

The Committee were informed that the Park Manager attends the Newham Cricket Development Group with the London Borough of Newham (LBN), Active Newham and Essex County Cricket amongst others. The Group have expressed an interest in developing the park as a cricketing hub, but to do so would need to increase adult cricket facilities further. A review of the current sports provided by the park has shown that whilst football pitch usage has increased in the past year, one football pitch would be sufficient to provide space for the current users. Members noted that this was currently being investigated and required further investigation to ascertain whether there was space on site to establish another adult cricket wicket if a football pitch was decommissioned.

The Officers informed Members that all sports charges were due to be reviewed departmentally particularly with regard to concession charges as part of the work of the Sports Board. In regards to cricket, Members noted that adult single matches had been rounded up however were still competitive. New prices had been included for matches of up to 4 hours to encourage evening matches of 20 overs to be played in the park.

Discussions ensued regarding whether the charges proposed were appropriate and in line with payments charged by other authorities. Members focussed on whether charges for single matches should increase. Officers informed Members that although the charges for use of the football pitches were low it was anticipated that this would encourage more use of the pitches in the future.

Resolved – that the proposed sports charges be agreed.

# 7. PROGRESS ON SPORTS PROJECTS AND PROGRAMME BOARD AND PARTNERSHIP AGREEMENT WITH THE LAWN TENNIS ASSOCIATION

The Committee noted the progress which made with the Sports Projects and Programme Board; specifically with regard to a review of our sports provision and the development of a strategic partnership approach with the Lawn Tennis Association (LTA), including the development of an online tennis booking application. Members noted the benefits of entering a partnership with the LTA which includes access to coaches and coaching models and tennis courses for all ages and abilities and seeks Members' support for this approach

The Committee noted that in order to seek the views and inform stakeholders a period of engagement was carried out with our tennis users and non-users by an external consultant. Face to face interviews, focus group and telephone interviews took place. This work was funded by the LTA. The results of the consultation exercise would help inform a set of recommendations that would be presented to City of London stakeholders for consideration; forming part of the wider consultation process with users and non-users of the sports facilities.

#### **Resolved - that Members:**

• Noted the content of this report and the progress which has been made by the

Sports Programme and Project Board.

- Supported a partnership approach with the Lawn Tennis Association through a Memorandum of Understanding.
- Supported the implementation of the Strategic Impact Framework for the Sports Programme & Physical Activity.

## 8. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

There were no questions.

ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT.
 There was no urgent business.

#### 10. EXCLUSION OF THE PUBLIC

**Resolved** - That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Local Government Act.

#### 11. MINUTES

Resolved – that the minutes of the previous meeting be agreed as an accurate record.

- 13. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

There were no questions.

14. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT** There was no urgent business.

The meeting ended at 2.45 pm		
Chairman		

Contact Officer: Natasha Dogra natasha.dogra@cityoflondon.gov.uk

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## Agenda Item 7

Committee	Dated:
West Ham Park	18/07/2016
Subject: Superintendent's Update June 2016	Public
Report of: Superintendent of Parks and Gardens Report author:	For Information
Lucy Murphy	

## **Summary**

This report provides an update to Members of the West Ham Park Committee on management and operational activities at West Ham Park since April 2016

## Recommendation

Members are asked to:

Note the report.

## **Main Report**

### **Budget**

1. The expenditure for West Ham Park for 2015/16 was within budget allocation. As previously advised, the income generated from floral and bedding sales at the Nursery fell short of the expected levels. However the resulting overspend is lower than previously estimated, and the final figure is confirmed in a separate outturn committee report. The Chamberlin is working with us to help minimise the impact on the nursery reserve.

### Personnel

2. The Park and Nursery have a full complement of staff.

## **Operational Activities**

3. **Tennis Courts:** The works progressed well and the courts were opened to the public on the 18<sup>th</sup> June. On-line booking through the Clubspark is being launched in early July (see <a href="https://clubspark.lta.org.uk/WestHamPark">https://clubspark.lta.org.uk/WestHamPark</a>). The gym equipment has been re-sited outside the courts with 3 new pieces being installed. These are proving popular with local users. Due to the smaller dimensions of the run-off areas of the new courts, around 170m² has been returned to the ornamental garden. 80 tons of soil and leaf compost (generated on site) have been used to create a new woodland walk area in the garden. This will be planted with woodland plants in the autumn.

4. **Ornamental gardens:** The rose garden has been planted with over 2,000 herbaceous perennials and shrubs. Annual bedding in the 3 and 5 beds has been removed and replaced with perennial plants but in a bedding layout. A South Africa planting scheme will be implemented in the 'ribbon beds' to reflect Dr John Fothergill's plant hunting heritage of the park.

### **Property Matters**

- 5. **Infrastructure maintenance**: Various paving repairs have taken place in the ornamental garden, including new cobbled sets in a traditional 'fan' pattern (leading from the rose garden gate towards the tennis courts). The tarmac path that leads from the main gate along the boundary of the gardens towards the office was failing at the edges and has been re-surfaced.
- 6. **Nursery Project:** The Gateway 1/2 report was presented to Project Sub-Committee on the 11<sup>th</sup> May and was approved. Tenders have been received from a number of companies to provide their services to evaluate potential options for the nursery site. The Park Manager is working with the City Surveyor department and the City Procurement team to review the documents received and select a consultant to take the project forward.
- 7. **Park Primary gate:** The Park Manager has been in contact with LB Newham's Fire Officer regarding the requirement for a gate and the proposed design and location. More specifically whether he deemed a new access gate a necessary and required escape route in case of an emergency. A response has not yet been received.

## **Community, Volunteering, Outreach and Events**

- 8. **Corporate Volunteers:** 80 staff from Thomson Reuters volunteered at the park in May. Over a three day period they rubbed down, undercoated and painted railings, benches, bins and the small children's play structure in the children's playground. The volunteers were charged £25 per head to cover the cost of all equipment involved. Further volunteers referred to us by the East London Business Alliance assisted on a fourth day to complete the works. The volunteers' work has given the playground a real lift before the opening of the paddling pool and the start of the summer season in June. Another 27 corporate volunteers came to site on 17<sup>th</sup> June and assisted with maintenance in the ornamental gardens and orchard area.
- 9. **WHP Friends group:** At their April meeting the Chair and Deputy presented a draft constitution for the group's consideration and outlined the events that they will be leading on during the remainder of 2016 as listed below. The constitution was formally adopted by the friends at their AGM on the 21<sup>st</sup> June. The existing Chair and Deputy Chair were re-elected for their final year
  - 17 July Support at Give it a Go event
  - o 25 August Bat walk
  - o 30 September Bat walk
  - o 6 November 'Newham's biggest leaf pile'

- 2 December 'Park in the Dark'
- 10. 'Give it a go' event, 17<sup>th</sup> July: To celebrate the opening of the tennis courts and to promote healthy and active lifestyles the park will be holding a 'Give it a Go' event in the park on Sunday 17<sup>th</sup> July. This event has been run at Hampstead Heath over a number of years and allows people to try various different sporting activities for free. West Ham Park is working with the Lawn Tennis Association to promote the event and will be offering free tennis coaching on the day. West Ham Cricket Club have also confirmed their attendance, along with The Space East Yoga company. Pop up food stalls from Shepherds markets will provide a range of food and beverages. The high quality food market was selected by the Culture Heritage and Libraries department to deliver the 'Summer Lunch Market' in Guildhall Yard and have been fully checked for hygiene licenses etc.
- 11. **Summer Bandstand programme**: following the success of last year's music on the bandstand, we have programmed in further acts for this summer. In consultation with our friends group we have moved the performances to July when the park is busier. The performances will take place between 1:30 and 3:30pm further details below:
  - a. 10 July: The Bundy Brothers (Country music)
  - b. 17 July: The Basil Hodge Quartet (Latin, Jazz and Blues)
  - c. 24 July: Taru (interactive percussion session followed by a range of styles from the Rio sounds of Samba to the more mellow vibes of jazz)
  - d. 31 July: Mike Edmonds Band (Smooth jazz / jazz fusion)

## **Lucy Murphy**

West Ham Park Manager

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Committee:	Date:
Open Spaces and City Garden	18 July 2016
West Ham Park Committee	18 July 2016
Subject:	
Open Spaces Department, City Gardens and West Ham Park Risk Management	Public
Report of:	For Decision
Director Open Spaces	
Report Author:	
Gerry Kiefer, Business Manager	

## **Summary**

This report provides the Open Spaces and City Gardens Committee and the West Ham Park Committee with an update on the management of risks faced by the Open Spaces Department. Risk is reviewed regularly by the Department's Senior Leadership Team as part of the ongoing management of the operations of the Department.

The Open Spaces Department has one corporate risk and upon review, has five departmental risks. There are eight risks for City Gardens and West Ham Park (Parks and Gardens).

## Corporate risk:

CR11 – Hampstead Heath ponds: overtopping leading to dam failure

#### **Departmental risks:**

OSD 001 - Ensuring the health and safety of staff, volunteers, contractors and public

OSD 002 - Extreme weather

OSD 004 - Poor repair and maintenance of buildings

OSD 005 - Animal, plant and tree diseases

OSD 006 - Impact of housing and/or transport development

West Ham Park is a registered charity (charity number 206948). In accordance with the Charity Commission's Statement of Recommended Practice (SORP), Trustees are required to confirm in the charity's annual report that any major risks to which the charity is exposed have been identified and reviewed and that systems are established to mitigate those risks. Using the corporate risk register guidance, the management of these risks meets the requirements of the Charity Commission.

#### Recommendation

Members of the Open Spaces and City Gardens Committee are asked to:

- Approve the Departmental risk register outlined in this report and at Appendix 1.
- Note the content of the full divisional risk register at Appendix 2

Members of the Open Spaces and City Gardens Committee and West Ham Park Committee are asked to:

Approve the Parks and Gardens risk register included within Appendix 2.

## **Main Report**

## 1. Background

- 1.1. The Open Spaces Department's risk registers conform to the City's corporate standards as guided by the Risk Management Strategy 2014, and all of our departmental and divisional risks are registered on the Covalent Risk Management System.
- 1.2. The Open Spaces Department manages risk through a number of important processes including: Departmental and Divisional risk registers, the departmental health and safety improvement group, divisional health and safety groups and risk assessments. Departmental risks are reviewed by the Department's Senior Leadership Team (SLT) on a regular basis.
- 1.3. The Charity Commission requires Trustees to confirm in the charity's annual report that any major risks to which the charity is exposed have been identified and reviewed and that systems are established to mitigate those risks. These risks are to be reviewed annually.
- 1.4. On 22 March 2016 the Chief Officer group received a report on the observations of the informal risk challenge sessions with the Audit and Risk Management Committee. A number of recommendations were agreed which included that; Chief Officers were to ensure that their list of departmental risks include, risks "that may keep them awake at night" i.e. that they are the risks most significant that should they happen will cause damage to the delivery of the services / reputation (and possibly the Corporation's).

#### 2. Current Position

- 2.1. In light of this recommendation to Chief Officers, the Departments SLT gave additional consideration when reviewing its list of eleven departmental risks (as previously reported to this Committee on 18 April as part of the '2016 to 2019 Open Spaces Business Plan'). It was identified that a number of the risks listed as 'departmental' only related to a few of the divisions and therefore was no longer appropriate to be considered a risk to the whole department. These should be removed as Departmental risks but retained as divisional risks. There was also a risk were the 'current risk score' and 'target risk score' were 'green'. This has also been removed as a departmental risk but retained where it is still an issue at a divisional level. The SLT will continue to review their own divisional risks as well as departmental risks and will discuss if any risks need to be escalated to a departmental or corporate level.
- 2.2. The Open Spaces and City Gardens Committee will receive the full risk register for the department and all the divisions. West Ham Park Committee and other Management Committees will receive the departmental risks and the divisional risks relevant only to their committee and their charity/ies.

## **Summary of Departmental risks**

- 2.3. Appendix 1 shows the proposed Departmental risks. Officers are undertaking a range of actions at a divisional level and these actions will reduce the 'current departmental risk score' to achieve the 'target score'. Therefore the Departmental risk register layout (appendix 1) is different from usual, providing cross references to the divisional risks. Appendix 2 then provides the detail of the divisional risks, the actions which are being taken to reduce (or maintain) the risk and a latest note on progress, at a divisional level.
- 2.4. The Management Committees of 'Epping Forest and the Commons' and 'Hampstead Heath, Highgate Woods and Queen's Park' as well as the 'Port Health and Environmental Service's' Committee will be asked to approve the relevant divisional risk registers.

# 2.5. OSD 001 - Ensuring the health and safety of staff, volunteers contractors and public (Current risk amber – no change)

This describes the risks that exist to all visitors and workers within the various open spaces including staff, volunteers, contractors and the public. Some of these risks may be due to poor understanding, lack of training and/or failure to implement safe systems of work. This could result in injury to workers, volunteers or the public unless dynamic risk assessments and regular audits are undertaken and unsafe working practices identified and stopped. It is anticipated that this risk will move to green.

## 2.6. OSD 002 - Extreme weather (Current risk: amber - reduced risk)

With the fluctuations in weather conditions and the potential risks caused by severe wind, prolonged heat and/or heavy rainfall, the impact could cause damage to property and trees, disrupt access and cause sites to be closed. Monitoring systems and emergency plans and procedures are in place. The current risk score recognises the improved monitoring and communication of weather warnings This risk is constantly present and as such the target risk score is the same as the current score as there is little more that can be reasonably done to mitigate the risk.

# 2.7. OSD 004 – Poor repair and maintenance of buildings (Current Risk: amber – no change)

This risk recognises the issues that the Department has experienced in relation to planned and reactive maintenance which has resulted in delays to repairs which have affected service delivery/staff comfort and if ongoing will result in the deterioration of the Department's assets. The department is inputting into the development of the new repairs and maintenance contract specification and now has regular meetings/inspections with City Surveyor's officers. The department is also progressing outcomes of the operational property review. It is anticipated that this risk will reduce to green.

## 2.8. OSD 005 - Animal, plant and tree diseases (Current risk: amber - reduced risk)

The 'natural' spread of pests and diseases from neighbouring areas and through transfer from infected plants means that the different open spaces are at risk from a wide range of infestations including oak processionary moth, massaria and ash die back. The impact could disrupt service capability and reduce public

access to the open spaces. The risk has reduced as staff have been trained and regular monitoring is taking place with specialists brought in where necessary. Currently, this risk is constantly present and as such the target risk score remains amber although we anticipate the impact may reduce slightly, but there is little more that can be reasonably done to mitigate the risk.

# 2.9. OSD 006 - Impact of housing and/or transport development (Current risk: red – increased risk)

Demand for additional housing and infrastructure improvements is putting pressure on local authority planning authorities to develop on green spaces. The resulting increased populations' means greater visitor numbers to our open spaces which can result in greater ground compaction, increased noise pollution and potential decline in biodiversity. The department will continue to monitor and comment on planning applications and contribute to Authority's planning documents and transport strategies. The risk however is unlikely to drop below amber.

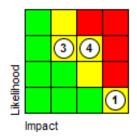
## Other Material Changes since the Previous review

2.10. The following risks have been removed from the Departmental risk register since the previous report to Open Spaces and City Gardens Committee:

Risk	Reason for removal from Departmental
	risk register
<b>OSD 003</b> - Delivering the departmental	Current risk is green (4) and the target risk is
road map programmes and projects	green (2).
OSD 007 – Recruiting and retaining	This is assessed as an amber risk at Epping
appropriately skilled staff	Forest only so will be retained and managed
	at a divisional level.
OSD 008 – Breaking ground	This is now included within the divisional
	risks; 'ensuring the health and safety of staff,
	volunteers contractors and public'.
OSD 009 – Water management	The risk at Hampstead Heath is captured as
	a Corporate risk. Water management risks at
	Epping Forest, North London Open Spaces
	and The Commons are captured as amber
	risks at a divisional level.
OSD 010 – Limited financial resources	The 'risk cause' and 'target actions' vary
	across divisions and therefore this risk will be
	retained and managed at a divisional level.

## **City Gardens and West Ham Park Risk Management**

- 2.11. There are eight risks identified across City Gardens and West Ham Park (Parks and Gardens), all of which are amber. Five of the Parks and Gardens risks cross reference to the departmental risks. The divisional only risks are:
  - Public Behaviour (OSD P&G 006)
  - Finance SBR Roadmaps (OS P&G 003)
  - Major Incident resulting in prolonged 'access denial' (OSD P&G 008)
- 2.12. The detail of the individual risks is shown in Appendix 2, and a summary of their scores is shown in the table below.



## 3. Proposals

- 3.1. That the Parks and Gardens (City Gardens and the West Ham Park) risk register forms part of the departmental risk management strategy.
- 3.2. The risk register forms part of the charity's annual report to the Charity Commission and is reviewed annually.

## 4. Corporate & Strategic Implications

- 4.1. The divisional risk register reflects the Open Spaces Department's four objectives as set out in the departmental business plan:
  - a) Protect and conserve the ecology, biodiversity and heritage of our sites
  - b) Embed financial stability across our activities by delivering identified programmes and projects
  - c) Enrich the lives of Londoners by providing a high quality and engaging learning and volunteering offer
  - d) Improving the health and wellbeing of our communities through access to green space and recreation.
- 4.2. The use of the divisional risk register, as part of a suite of similar documents that inform the collective departmental risk, supports the City of London's
  - Strategic Aim 3: To provide valued services to London and the nation and
  - Key Policy Priority 3: Engaging with London and national government on key issues of concern to our communities such as transport, housing and public health.

#### 5. Conclusion

5.1. The need to systematically manage risk across the Department and at a divisional level for City Gardens and West Ham Park is addressed by the production of this risk register, as too are the requirements of the Charity Commission. This document in turn will inform the collective risk across the department's business activities.

#### **Appendices**

- Appendix 1 Departmental Risk register
- Appendix 2 Full divisional risk register
- Appendix 3 City of London Corporation Risk Matrix

**Background Papers:** None

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## **Appendix 1:** Open Spaces – Corporate and Departmental Risks

## **Corporate Risk:**

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating	g & Score	Target Date	Current Risk score change indicator
CR11 Hampstead Heath Ponds - overtopping leading to dam failure O O O Section 100  O O O O O O O O O O O O O O O O O O	or more dams  Impact: Loss of life within the downstream community and disruption to property and infrastructure – including Kings Cross station and the Royal Free Hospital. A major emergency response would need to be initiated by Camden Council and the police at a time when they are likely to already be dealing with significant surface water flooding. Damage to downstream buildings and infrastructure would result in significant re-build costs. The City's reputation would be damaged. An inquiry and legal action could be launched against the City.  The Ponds Project has been initiated to mitigate this risk as the current interim mitigations of	Impact	The engineering works to both chains of ponds is progressing well with approx 75% of engineering works completed. The Vale of Health pond, Stock Pond, Ladies' Bathing Pond, Bird Sanctuary Pond, Hampstead 1, Hampstead 2 and the Viaduct pond are complete from an engineering perspective The design of the project is such that all the works are interdependent upon each other and hence the current risk score will not reduce until all the works are complete.  23 Jun 2016	Impact	8	31- Oct- 2016	No change
Paul Monaghan	telemetry, weather monitoring, an on-site emergency action plan do not address the issue of the dam's vulnerability to overtopping						
Action no, Tit	e, Description		Latest Note		Managed By	Latest	Due Date

				Note Date	
CR11 a Project Director to review budget monthly with Project Board – specific consideration of use of risk contingency	Regular monitoring of budget and risk provisions	No change: Works well under way some elements delayed but still to be completed to contract programme - forecast still within current budget	Paul Monaghan	23-Jun- 2016	31-Oct- 2016
CR11 b Agreement of methods of working with utilities	Agreement of methods of working with utilities	No change: Identifying utilities in order to negotiate new wayleaves, needs to be in conjunction with routes across the Heath.	Paul Monaghan	23-Jun- 2016	01-Mar- 2017
CR11 c Site supervision by DBE and OS to ensure appropriate H&S	Regular review of H&S and working practices – in particular movement of vehicles	, , , , , , , , , , , , , , , , , , , ,	Paul Monaghan	23-Jun- 2016	31-Oct- 2016
_	Liaison Officer role defined by planning conditions in respect of CWG, but will undertake broader community engagement role as previously	No change: Liaison officer continuing all the activities and the CWG continues to meet and receiving some positive feedback.	Paul Monaghan	23-Jun- 2016	31-Oct- 2016
CR11 f Daily ecological monitoring by BAM and Heath staff to check for nesting birds	As per planning consent and conditions	Ongoing daily water quality and dust monitoring undertaken. Data published and issued monthly to CWG. Wildlife and nesting birds continually monitored and work programmes adapted to minimise the impact.	Paul Monaghan	23-Jun- 2016	31-Oct- 2016
CR11 g Weekly site meetings to secure clear communication between OS, DBE and BAM	To secure clear understand of impact on the Heath, resolution of any issues, discussion of complaints	Weekly site visits take place with the whole project team and no change ongoing continuing consultation with all stakeholders. Complaints log discussed at CWG .	Paul Monaghan	23-Jun- 2016	31-Oct- 2016

issues with adjoining land owners	engaging with. The land ownership will be resolved according to	3	Paul Monaghan	23-Jun- 2016	31-Jul- 2016
designs for Highgate 1	The design approved for Highgate No. 1 impacts on another landowner. Discussions as to an acceptable alternative have been progressing. Any change will require planning permission.	. 3		23-Jun- 2016	31-Jul- 2016

## Departmental risks with divisional actions

Risk	Description (Cause, Event, Impact)	Current Risk Matrix	Target Risk Matrix	Risk Update	Action title	Action Due Date	Action Owner
OSD 001 Ensuring the Health & Safety of staff, volunteers, contractors and public Page 22	Causes: Poor understanding or utilisation of health and safety policies, procedures and safe systems of work; inadequate training; failure to implement results of audits; dynamic risk assessments not undertaken; contractors not complying with procedures and processes Event: Staff, volunteers or contractors undertake unsafe working practices Impact: Injury or death of a member of the public, volunteers, staff or a contractor	Likelihood 9	Impact 4	made to reflect the differing risk issues and actions at the different open spaces sites. In	Implement the actions associated with the following divisional risks: OSD EF 001 OSD CC 001 OSD TC 001 OSD NLOS 006 OSD P&G 001	01-Apr- 2018	Andy Barnard; Gary Burks; Martin Rodman; Paul Thomson; Bob Warnock

OSD 001 Ensuring the Health & Safety of staff, volunteers, contractors and public – Linked risks and actions						
Divisional Risk	Risk Owner	Linked Actions	Action Description	Due Date	Action Owner	
OSD Cem & Crem 001 Failure of health and safety procedures	·	OSD CC 001 a Regular reviews	Regular reviews of risk assessments and safe systems of work are undertaken. Ongoing	31-Mar- 2017	Gary Burks	

OSD 001 Ensuring	the Health	& Safety of staff, volu	unteers, contractors and public - Linked risks and actions		
Divisional Risk	Risk Owner	Linked Actions	Action Description	Due Date	Action Owner
		OSD CC 001 b Operational Learning	Investigations undertaken and learning taken from all accidents and incidents and near misses.  Training and development of staff Ongoing	31-Mar- 2017	Gary Burks
OSD Epping Forest 001 Increase in Health and Safety incidents /catastrophic Health & Safety failure	Paul Thomson	OSD EF 001 d Accident Reporting	Continue to develop a good culture of reporting accidents and incidents and near misses.	01-Apr- 2017	Jo Hurst
Page 23		OSD EF 001 a Contractor protocol	A contractor protocol is in place including works undertaken by City Surveyors and external contractors. Continued monitoring is required and all contractors to sign up and comply. Regular review of documentation and processes in light of investigation findings and change in legislation.	01-Apr- 2017	Jo Hurst
ω		OSD EF 001 b Biennial review of site health and safety by peer review	Net improvement of standards of H&S following 2013 and 2015 validation visits.	01-Apr- 2017	Jo Hurst
		OSD EF 001 c Training programme	Staff roles linked to essential and desirable training needs. Continual and annual review	01-Apr- 2017	Jo Hurst
		OSD EF 001 e Hierarchy responsibilities and communications	Clear role and responsibilities set out in documentation and reinforced by training. Structure of local H&S meeting arrangements cascading down decisions, issues, responsibilities and communications. Ongoing action	01-Apr- 2017	Paul Thomson
		OSD EF 001 f Annual licensees checks	H&S checks undertaken annually for all refreshments and food outlets under licence in the forest, excluding ice cream vans	30-Jun- 2017	Jo Hurst
		OSD EF 001 g Breaking Ground	Avoid incident / accident arising from digging or insertion below ground that interferes with hazardous underground infrastructure through having relevant controls in place including: mapping of underground services, liaison with	31-Dec- 2016	Patrick Hegarty

OSD 001 Ensuring t	he Health	& Safety of staff, volu	unteers, contractors and public – Linked risks and actions		
Divisional Risk	Risk Owner	Linked Actions	Action Description	Due Date	Action Owner
			utility companies, local control of contractors' procedures, staff training and experience, corporate guidance for control of contractors, SLA with City Surveyor includes procedures for CS appointed contractors on site. Areas checked for service covers, location markers and recorded site information before breaking ground. Trained operatives use scanning equipment. Appropriate excavation tools and procedures used.  Much of the above will be captured through the implementation of a locally adapted version of the Epping piloted Contractor Protocol.		
OSD North London Open Space 006 Evaluating the Health and Garety of staff, Contractors, visitors and	Bob Warnock	OSD NLOS 006 a Annual H & S site Audits	Continue with annual H & S site Audits Sites will carry out audits by peers from within Division Next audit will take place in August 2016	30-Sep- 2016	Richard Gentry
		OSD NLOS 006 b Quarterly Divisional H & S Meetings	Divisional H & S meetings take place. Staff informed, consulted and updated on H & S matters	30-Sep- 2016	Richard Gentry
		OSD NLOS 006 c Breaking Ground	Avoid incident / accident arising from digging or insertion below ground that interferes with hazardous underground infrastructure through having relevant controls in place including: mapping of underground services, liaison with utility companies, local control of contractors' procedures, staff training and experience, corporate guidance for control of contractors, SLA with City Surveyor includes procedures for CS appointed contractors on site. Areas checked for service covers, location markers and recorded site information before breaking ground. Trained operatives use scanning equipment. Appropriate excavation tools and procedures used.  Much of the above will be captured through the implementation of a locally adapted version of the Epping piloted Contractor Protocol.	31-Dec- 2016	Richard Gentry
OSD The Commons 001 Health and Safety Failure	Andy Barnard	OSD TC 001 a Appropriate resourcing	Adequate and appropriate training for staff and volunteers – link to PDR's (all line managers) Links to other departmental service providers in OSD	31-Mar- 2017	Hadyn Robson; Andy

Divisional Risk	Risk Owner	Linked Actions	Action Description	Due Date	Action
			Clear and appropriate communication Ongoing		Owner Thwaites
Page 2		OSD TC 001 b Breaking ground	Avoid incident / accident arising from digging or insertion below ground that interferes with hazardous underground infrastructure through having relevant controls in place including: mapping of underground services, liaison with utility companies, local control of contractors' procedures, staff training and experience, corporate guidance for control of contractors, SLA with City Surveyor includes procedures for CS appointed contractors on site. Areas checked for service covers, location markers and recorded site information before breaking ground. Trained operatives use scanning equipment. Appropriate excavation tools and procedures used.  Much of the above will be captured through the implementation of a locally adapted version of the Epping piloted Contractor Protocol.	31-Mar- 2017	Hadyn Robson
25		OSD TC 001 c H&S processes	Undertake quarterly reviews of the regular health and safety audits Ensure risk assessments and safe systems of work are up to date. Ongoing	31-Mar- 2017	Hadyn Robson
OSD Parks & Gardens 001 Increase in Health and Safety incidents/Catastrophic Health & Safety failure	Martin Rodman	OSD P&G 001 a Accident Reporting	Continue to develop a good culture of reporting accidents, incidents and near misses.	01-Apr- 2017	Louisa Allen; Patrick Hegarty; Lucy Murphy
		OSD P&G 001 b Contractor protocol	A contractor protocol is in place including works undertaken by City Surveyors and external contractors. Continued monitoring is required and all contractors to sign up and comply. Regular review of documentation and processes in light of investigation findings and change in legislation.	01-Apr- 2017	Louisa Allen; Patrick Hegarty; Lucy Murphy
		OSD P&G 001 c Biennial	Net improvement of standards of H&S following biennial validation visits.	01-Apr-	Patrick

OSD 001 Ensurir	OSD 001 Ensuring the Health & Safety of staff, volunteers, contractors and public - Linked risks and actions						
Divisional Risk	Risk Owner	Linked Actions	Action Description	Due Date	Action Owner		
		review of site health and safety by peer review		2017	Hegarty		
		OSD P&G 001 d Training programme	Staff roles linked to essential and desirable training needs. Continual and annual review	01-Apr- 2017	Louisa Allen; Lucy Murphy		
		OSD P&G 001 e Hierarchy responsibilities and communications	Clear role and responsibilities set out in documentation and reinforced by training. Structure of H&S meeting arrangements cascading down decisions, issues, responsibilities and communications. Ongoing action	01-Apr- 2017	Martin Rodman		

Pag							
Risk 20		Current Risk Matrix	Target Risk Matrix	Risk Update	Action title	Action Due Date	Action Owner
OSD 002 Extreme weather	Causes: Severe wind, prolonged heat, heavy snow, heavy rainfall – potential to increase with climate change  Event: Severe weather at one or more site  Impact: Service capability disrupted, incidents increase demand for staff resources to respond to maintain public and site safety. temporary site closures; increased costs for reactive management. Strong winds cause tree limb drop, prolonged heat results in fires, snow disrupts sites access, rainfall results in flooding and	Impact 6	lmpact 6	sites. In order to reduce the departmental risk to the target	with the following divisional risks: OSD EF 009 OSD P&G 005 OSD NLOS 003 OSD TC 005	31-Mar- 2019	Andy Barnard; Martin Rodman; Paul Thomson; Bob Warnock

Risk		Current Risk Matrix	Target Risk Matrix	Risk Update	Action Due Date	Action Owner
	impassable areas. Damage/loss of rare/fragile habitats and species. Risk of injury or death to staff, visitors, contractors and volunteers. Damage to property and infrastructure.			this departmental risk.		

OSD 002 Extreme weather - Linked risks and actions							
Divisional Risk	Risk Owner	Linked Actions	Action Description	Due Date	Action Owner		
OSD Cem & Crem 010 Extreme weather age 6 27	′	OSD CC 010 a Wind damage	A significant storm could (and has in the past) cause significant damage to tree stocks and buildings meaning that for a short period of time the cemetery roads could be closed and block, and one or more buildings could be out of action.  Tree inspections  Maintain staff with chainsaw qualifications	31-Mar- 2017	Gary Burks		
OSD Epping Forest 009 Severe Weather Events	Paul Thomson	OSD EF 009 a Emergency plan	Review and update plan	31-Dec- 2016	Martin Newnham		
		OSD EF 009 b Local Authority Liaison Officers	Organise and deliver LALO training to all managers on call rota	31-Aug- 2016	Martin Newnham; Geoff Sinclair		
		OSD EF 009 c Bronze/Silver/Gold working with 'blue light' services	3	31-Oct- 2016	Martin Newnham; Bertrand Vandermarcq		
		OSD EF 009 d VALEX (Validation Exercise)	Multi disciplinary validation exercise to take place covering a number of topics	30-Nov- 2016	Martin Newnham; Bertrand		

OSD 002 Extreme (	weatner –	Linked risks and acti	ons		
Divisional Risk	Risk Owner	Linked Actions	Action Description	Due Date	Action Owner
					Vandermarcq
		OSD EF 009 e Severe weather protocol	Write, implement a severe weather protocol and ensure protocol is rolled out to all relevant staff	01-Apr- 2017	Geoff Sinclair
		OSD EF 009 f Weekly monitoring of weather warning systems	Weekly monitoring of weather warning: fire severity index, hydrological outlook and water situation reports. Use staff email to advise on reactive reporting of weather warnings and fire severity index	01-Apr- 2017	Jo Hurst
OSD North London Open Space 003 Bob Extreme Weather Events Warne		OSD NLOS 003 a Review Met Office information	Alerts issued to staff via Met Office. Review processes 6 monthly or following and extreme weather event	31-Mar- 201 <i>7</i>	Bob Warnock
Extreme Weather Events		OSD NLOS 003 b Review of site emergency plans	Site plans reviewed annually or following incident if appropriate.  Next review date September 2016	31-Oct- 2016	Richard Gentry
ည SD Parks & Gardens	PSD Parks & Gardens Martin OSD P&G 005 a Plant Rodman Species		Increased variety of species planted in order to 'spread the risk', e.g. more drought tolerant species and those better able to cope with a range of temperatures/ rainfall levels. Captured in strategic documents e.g. CoL Tree Strategy SPD.	01-Apr- 2017	Louisa Allen; Lucy Murphy
		OSD P&G 005 b Emergency plan	Review and update plan	31-Dec- 2016	Louisa Allen; Lucy Murphy
		OSD P&G 005 c Weekly monitoring of warning systems	Weekly monitoring of weather warning: fire severity index, hydrological outlook and water situation reports. Use staff email to advise on reactive reporting of weather warnings received through MET office and Resilience Forum	01-Apr- 2017	Martin Rodman

Risk	Description (Cause, Event, Impact)		Target Risk Matrix	Risk Update		Action Due Date	Action Owner
OSD 004 Animal, Plant and Tree Diseases  Page 29	Causes: Inadequate planned and/or reactive maintenance; failure to identify and communicate maintenance issues  Event: Fail to meet statutory regulations and checks. Operational, OS residential or public buildings deteriorate to unusable/unsafe condition.  Impact: Service capability disrupted; ineffective use of staff resources; damage to corporate reputation; increased costs for reactive maintenance and lack of budget to replace. Delay will have operational impact. Poor condition of Assets, loss of value.	Impact 12	Impact 2	and amendments made to reflect the differing risk issues and actions at the different open spaces sites. In order to reduce the	actions associated with the following divisional risks: OSD EF 002 OSD CC 003 OSD NLOS 008 OSD P&G 002		Gary Burks; Martin Rodman; Paul Thomson; Bob Warnock

OSD 004 Animal, Plant and Tree Diseases – Linked risks and actions							
Risk	Risk Owner	Linked Actions	Description	Due Date	Action Owner		
OSD Cem & Crem 003 Deterioration of	Gary Burks	OSD CC 003 a Operational Property Review	Implementation of property review which aims to rationalise operational buildings across open spaces.	31-Jul- 2016	Gary Burks		
buildings, plant and machinery		1	Develop relationship with City Surveyors and ways of working to ensure AWP works are delivered Regular meetings with CS's Property Facilities Managers Input into 2017+ R&M specification and tender documents	31-Jul- 2017	Gary Burks		
OSD Epping Forest 002	Paul	OSD EF 002 a Forest asset	Creation of a forest hydrological asset register for city surveyors	01-Apr-	Geoff Sinclair		

Risk	Risk Owner	Linked Actions	Description	Due Date	Action Owner
Decline in Assets	Thomson	register		2017	
condition		OSD EF 002 b Forest furniture audit and maintenance	Database to be created by CS Creation of maintenance plan of all forest furniture and then implement actions arising from plan	01-Apr- 2017	Martin Newnham; Geoff Sinclair
		OSD EF 002 d Statutory compliance of buildings	Schedule of statutory checks and visits held and carried out by CS or delegated to site	31-Jul- 2016	Jo Hurst
		OSD EF 002 e Annual building inspections	Joint inspection of all buildings including residential by site and CS to capture maintenance needs. Required annually	01-Apr- 2017	Jo Hurst
F		OSD EF 002 f AWP	20 year programme of investment and maintenance of all built assets. Review annually.	01-Apr- 2017	Jo Hurst
Page 30		OSD EF 002 g Upkeep of Great Gregories farm	Put actions and processes in place that ensures the upkeep and development of the site. Need to register the new building under the corporate insurance and create a maintenance budget for the upkeep if the building.	30-Nov- 2016	Jeremy Dagley
0		OSD EF 002 h Division of responsibilities	Documented agreement on repairs and maintenance responsibilities across all built assets between open spaces and city surveyors	31-Jul- 2017	Jo Hurst
OSD North London Open Space 008	Bob Warnock	OSD NLOS 008 a Review of Property Assets	Asset review is being carried out with Surveyor' Dept. Review of assets is an ongoing process	31-Mar- 2017	Richard Gentry
Maintenance of Divisional buildings and equipment		OSD NLOS 008 b Liaison with Surveyors' Dept.	Client Liaison meetings are held regularly to discuss issues and raise concerns about BRM and Projects. Regular review process	31-Mar- 2017	Richard Gentry
OSD Parks & Gardens 002	Martin Rodman	OSD P&G 002 a Statutory compliance of buildings	Schedule of statutory checks and visits held and carried out by CSD or delegated to site	01-Apr- 2017	Louisa Allen; Lucy Murphy
Maintenance of buildings, memorials, play areas and equipment		OSD P&G 002 b Annual building inspections	Joint inspection of all buildings including residential by site and CSD to capture maintenance needs. Required annually	01-Apr- 2017	Louisa Allen; Lucy Murphy
		OSD P&G 002 c AWP	20 year programme of investment and maintenance of all built assets. Review annually.	01-Apr- 2017	Martin Rodman

OSD 004 Animal, Plant and Tree Diseases – Linked risks and actions						
Risk	Risk Owner	Linked Actions	Description	Due Date	Action Owner	
			Documented agreement on repairs and maintenance responsibilities across all built assets between open spaces and city surveyors	31-Jul- 201 <i>7</i>	Martin Rodman	
			Agreement on management of memorials between CSD, OSD and Diocese. Subject to regular inspection regime and topple testing (City Gardens section only).	01-Apr- 2017	Louisa Allen	

Risk	Description (Cause, Event, Impact)	Current Risk Matrix and score	Target Risk Matrix and score	Risk Update	Action title	Action Due Date	Action Owner
OSD 005 Agimal, Plant Agimal, Plant Biseases Circle	Causes: Inadequate biosecurity; purchase or transfer of infected trees, plants, soil and/or animals; 'natural' spread of pests and diseases from neighbouring areas.  Event: Sites become infected by animal, plant or tree diseases e.g. Oak  Processionary Moth (OPM), foot and mouth, Massaria, Ash Die Back, Salmonella (DT 191a), Leaf Miner Moth  Impact: Service capability disrupted, public access to sites restricted, animal culls, tree decline, reputational damage, increased cost of monitoring and control of invasive species, risk to human health from OPM or other invasives, loss of key native species, threat to existing conservation status of sites particularly those with woodland habitats.		Impact 6	reviewed by SLT on 13 June and amendments made to reflect the differing risk issues and actions at the different open spaces sites. In order to reduce the	Implement the actions associated with the following divisional risks: OSD EF 007 OSD EF 008 OSD NLOS 004 OSD P&G 004 OSD TC 004	01-Apr- 2019	Andy Barnard; Martin Rodman; Paul Thomson; Bob Warnock

Risk	Risk Owner	Linked Actions	Description	Due Date	Action Owner
OSD Cem & Crem 011 Tree and plant diseases	Gary Burks	OSD CC 011 a Tree surveys	Regular monitoring of trees Engagement of specialists where required	31-Mar- 2017	Gary Burks
OSD Epping Forest 007 Pathogens  Page	Paul Thomson	OSD EF 007 a Massaria survey	Implement actions arising from Massaria survey. Survey to be undertaken twice yearly	01-Apr- 2017	Geoff Sinclair
		OSD EF 007 b Leaves miner moth on horse chestnut	Trial inoculation of infected trees to be undertaken by specialist contractor	30-Jun- 2015	Geoff Sinclair
		OSD EF 007 c Survey Oaks for Acute Oak Decline	Yearly inspection of 600 of the ancient oaks across the centre of the forest.  Annual activity.	31-Dec- 2016	Jeremy Dagley
		OSD EF 007 d Sudden Oak Death	Yearly inspection of all Rhododendron and Larch. Tender of Larch removal. To be done yearly	01-Apr- 2017	Jeremy Dagley
		OSD EF 007 e Biodiversity policy	Need to develop a biosecurity policy and then implement.	30-Nov- 2016	Jeremy Dagley
OSD Epping Forest 008 Invasive Non Native Species (INNS)	Paul Thomson	OSD EF 008 a Biosecurity training	Biosecurity training for all surveying staff	30-Nov- 2016	Martin Newnham
		OSD EF 008 b INNS monitoring	Monitor on a very regular basis and react to issues identified as and when. Ongoing	01-Apr- 2017	Jeremy Dagley; Martin Newnham; Geoff Sinclair
		OSD EF 008 c INNS policy	Develop an INNS policy	01-Apr- 2017	Jeremy Dagley
OSD North London Open Space 004 Plant and Tree Disease	Bob Warnock	OSD NLOS 004 a Tree and Plant Procurement	Sourcing of plants / trees through approved suppliers. Review six monthly	31-Mar- 2017	Richard Gentry
		OSD NLOS 004 b OPM monitoring	Trained arboricultural staff carrying out spraying of Oak in previously infected areas	31-Mar- 2017	Richard Gentry

Risk	Descript	tion (Cause, E			nt Risk and score	Target Risk Matrix and score	Risk Update	Action title	Action Due Date	Action Owner
OSD Parks & Gard 004	dens	Martin Rodman	OSD P&G 004 a Staff training			training is kept upd dge of correct treatn	ated to enable timely identinent/ prevention.	fication of pest	01-Apr- 2017	Louisa Allen; Lucy Murphy
Tree Diseases and pests				Annual tree framework (		ken through qualified perso	onnel through	01-Apr- 2017	Louisa Allen; Lucy Murphy	
	OSD P&G 004 c Emergenc alerts			ency	Alerts issued to staff enabling additional checks to be undertaken as part of everyday working practice					Martin Rodman
	OSD P&G 004 d Informand communication				Maintain relationships with industry bodies and neighbouring local authoritie to ensure free flow of information.					Louisa Allen; Lucy Murphy
OSD The Common Tree Diseases and Pests		Andy Barnard	OSD TC 004 a Staff tra	aining	Ensure staff training is kept updated to enable timely identification of pest and knowledge of correct treatment/ prevention.				31-Mar- 201 <i>7</i>	Hadyn Robson
age			OSD TC 004 b Inspect	ions	Annual tree	inspections underta	ken through qualified perso	onnel	31-Mar- 2017	Hadyn Robson
ယ္ထ			OSD TC 004 c Partners	ships	Active involv	_	partners such as Forestry C	Commission and	31-Mar- 2017	Hadyn Robson
	OSD TC 004 d Biosecurity			ırity	Measures in place for staff, volunteers and contractors including public messages					Hadyn Robson

Risk	Description (Cause, Event, Impact)		Target Risk Score & Matrix	Risk Update		Action Due Date	Action Owner
and/or transport	Cause: Pressure on housing and infrastructure in London and South East; failure to monitor planning applications and challenge them appropriately; challenge unsuccessful; lack of resources to employ specialist support or carry	Impact	impo et	reviewed by SLT on 13 June and amendments made to reflect the differing risk issues and actions at the different open spaces	actions	2019	Andy Barnard; Martin Rodman; Paul Thomson

Risk	Description (Cause, Event, Impact)	Current Risk Score & Matrix	Target Risk Score & Matrix	Risk Update	Action title	Action Due Date	Action Owner
Page 3	out necessary monitoring/research, lack of partnership working with Planning Authorities  Event: Major development near an open space Impact: Increase in visitor numbers, permanent environmental damage to plants, landscape and wildlife, air and light pollution, ground compaction and resulting associated effects on tree and plant health. Wear and tear to sports pitches. Lack of budget to facilitate repairs, potential for encroachment.			risk score we will deliver the various divisional actions. To avoid duplication the risks actions will only be listed at a local level but at a departmental level we will identify which of the divisional risks will help reduce this departmental risk.	OSD TC 002		

OSD 005 Impact of	housing a	and/or transport deve	lopment – Linked risks and actions		
Risk	Risk Owner	Linked Actions	Description	Due Date	Action Owner
OSD Epping Forest 010 Development Consents close to Forest Land	Thomson	OSD EF 010 a Local authorities/Counties Local Plans and Core Strategies	Epping Forest DC local plan – Attend meetings and respond to consultation on the local plan so that can influence the content of the plan and the Memorandum of Understanding between EFDC and Natural England LB Redbridge core strategy and other LA actions plans – respond to any further consultation.	31-Dec- 2017	Jeremy Dagley
			Agree a joint approach with Natural England and responses to development pressure on SAC	31-Dec- 2016	Jeremy Dagley
		OSd EF 010 c Forest	Negotiate renewal with Essex County Council and extend to cover London	31-Mar-	Jeremy Dagley

ווי כטט עכט ווויף מכני	nousing a	mu/or transport deve	lopment – Linked risks and actions	ı	_
Risk	Risk Owner	Linked Actions	Description	Due Date	Action Owner
		transport strategy	Borough's	2017	
		OSD EF 010 d NGAP package	Meet with LBE and influence outcome of their NGAP project	31-Mar- 2017	Jeremy Dagley
OSD North London Open Space 011 Impact of housing and	Bob Warnock	OSD NLOS 011 a Local Authority relationships	Maintain a close partnership with Planning Authorities. Supt and Officers in contact with the London Borough of Camden, Barnet and Haringey in regard to planning issues which may impact the open spaces.	31-Oct- 2016	Richard Gentry
population and transport increase		OSD NLOS 011 b Local planning documents	Respond to consultation on the local plans to help influence the content of the document.	31-Oct- 2016	Richard Gentry
<b>-</b>		OSD NLOS 011 c Planning applications	A consultant is monitoring planning activity and will assist the Superintendent with specialist support in regard to planning activities.	31-Mar- 2017	Richard Gentry
D Parks & Gardens Population Increase (Esidential and worker)	Martin Rodman	OSD P&G 007 a Local authorities Local Plans and Core Strategies		01-Apr- 2017	Louisa Allen; Lucy Murphy; Martin Rodman
OSD The Commons 002 Local Planning Issues	Andy Barnard	OSD TC 002 a Local authorities/Counties Local Plans and Core Strategies	Inclusion in core strategy planning documents – where applicable Close partnership working with local planning authorities Active monitoring of planning applications with responses as appropriate All ongoing and/or as and when	31-Mar- 2017	Hadyn Robson
		OSD TC 002 b Monitoring of impacts	Active monitoring of pollution where possible Active monitoring of environmental impacts – where possible Undertake research – where appropriate and where resources allow Ongoing	31-Mar- 2017	Hadyn Robson

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# Appendix 2: Open Spaces All Divisions Risk Register

Rows are sorted Division and by Risk Score

### PARKS AND GARDENS – Rows are sorted by Risk Score

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD P&G 002 Maintenance of buildings, memorials, play areas and edipment ONOv-2015 Martin Rodman	failure to ide Event: Ope equipment a Impact: Set staff resource costs for rea	dequate proactive and reactive maintenance; entify and communicate maintenance issues rational or public buildings, playground and other assets become unusable rvice capability disrupted; ineffective use of ces; damage to corporate reputation; increased active maintenance. Delay will have operational errun of additional work programme. Lack of place.	Likelihood	Assets inspected regularly by OSD and CSD staff (APFM). Budget set aside when available to undertake supported works  Impact  12  Assets inspected regularly by OSD and CSD staff (APFM). Budget set aside when available to undertake supported works		6	01-Aug- 2017	No change	
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD P&G 002 a compliance of bu	2	Schedule of statutory checks and visits held and to site	d carried out by CSD of	or delegated	Improved APFM attendance and dilig within the division, leading to improve actions post reporting.		Louisa Allen; Lucy Murphy	09-Jun- 2016	01-Apr- 2017
OSD P&G 002 b building inspection		Joint inspection of all buildings including resident maintenance needs. Required annually	ential by site and CSD	to capture			Louisa Allen; Lucy Murphy		01-Apr- 2017
OSD P&G 002 c	AWP			Funding of AWP is subject to prioritis committee	ation and decision by	Martin Rodman	09-Jun- 2016	01-Apr- 2017	
OSD P&G 002 d responsibilities	Division of	vision of Documented agreement on repairs and maintenance responsibilities across all built assets between open spaces and city surveyors		Currently under review		Martin Rodman	09-Jun- 2016	31-Jul- 2017	
OSD P&G 002 e Management	Memorial Agreement on management of memorials between CSD, OSD and Diocese. Subject to regular inspection regime and topple testing (City Gardens section only).		Bunhill Fields now documented and fully compliant. Remaining memorials within the Square Mile: Schedule of statutory memorial checks and visits to be		Louisa Allen	09-Jun- 2016	01-Apr- 2017		

Generated on: 24 June 2016

	arranged, undertaken across all City Gardens by Diocese. 20 year programme of investment and maintenance of all memorial assets to be agreed. Review annually. In-house training for topple-testing and tagging of memorials taken place.	
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Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD P&G 004 Tree Diseases and other pests  ONOV-2015 Martin Rodman	infected pla from neight Massaria, et <b>Event:</b> Site <b>Impact:</b> Th indirectly. S staff resource species, site	dequate biosecurity, purchase or transfer of ints and soil. Invasion of pests and diseases bouring areas e.g. Oak Processionary Moth, ic is become infected by plant or tree diseases reat to human health, either directly or service capability disrupted, ineffective use of ces, damage to corporate reputation, loss of closures (temp) and associated access, osts for reactive maintenance.	Impact	12	Staff trained in pest & disease identification and alerts issued through departmental forum. Annual monitoring of tree stock in accordance with Tree Safety Policy. Departmental biosecurity policy adopted.  09 Jun 2016	Impact	4	01-Apr- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD P&G 004 a training	Staff	Ensure staff training is kept updated to enable t knowledge of correct treatment/ prevention.	imely identification of	pest and	Ongoing		Louisa Allen; Lucy Murphy	09-Jun- 2016	01-Apr- 2017
OSD P&G 004 b Inspections		Annual tree inspections undertaken through qua framework contract	alified personnel throu	gh			Louisa Allen; Lucy Murphy		01-Apr- 2017
OSD P&G 004 c alerts	Emergency	Alerts issued to staff enabling additional checks everyday working practice	s to be undertaken as p	part of			Martin Rodman		01-Apr- 2017
OSD P&G 004 d Information and communication		Maintain relationships with industry bodies and ensure free flow of information.	l neighbouring local at	uthorities to	Ongoing		Louisa Allen; Lucy Murphy	09-Jun- 2016	01-Apr- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Climate and Weather 25-Nov-2015	conditions, precipitation Event: Sevents: Sevents (pote demand for maintain sit closures and managements)	vere wind events, prolonged drought prolonged precipitation or restricted in. May be climate change influenced ere weather/climate impacts at one or more entially increasing in frequency); increased staff resources to respond to incidents and it is associated access; increased costs for reactive int. Injury or death to staff, visitors, contractors iters. Damage/loss of habitats and species.	Impact	12	Continue to monitor and manage site in accordance with controls stated. <b>09 Jun 2016</b>	Impact	6	01-Apr- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
D P&G 005 a	Plant	Increased variety of species planted in order to drought tolerant species and those better able to temperatures/ rainfall levels. Captured in strateg Strategy SPD.	cope with a range of	•			Louisa Allen; Lucy Murphy		01-Apr- 2017
OSD P&G 005 b Emergency plan	)	Review and update plan			Reviewed annually following implement	entation and test	Louisa Allen; Lucy Murphy	09-Jun- 2016	31-Dec- 2016
OSD P&G 005 c monitoring of wa systems		Weekly monitoring of weather warning: fire see and water situation reports. Use staff email to a weather warnings received through MET office	dvise on reactive repo	orting of	Monitoring that non-email staff receiv through team talks and staff notice box		Martin Rodman	09-Jun- 2016	01-Apr- 2017

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD P&G 007 Population Increase (residential and worker)	Causes: Pressure on planning authorities to meet housing targets and needs Event: Population increases and increased worker numbers in Square Mile creating increased pressure on green space and facilities	Likelihood O	12	Continuing to monitor visitor numbers. Ground renovation works undertaken spring 2016 to alleviate compaction issues and allow ground to recover the worst affected areas.	Likelihood	6	01-Apr- 2017	<b>*</b>

ı		Rodman pollution, ground compaction and resulting associated effects on tree and plant health. Wear and tear to sports pitches. Lack of budget to facilitate repairs.			09 Jun 2016				No change
	Action no, Title,	no, Title, Description		Latest Note		Managed By	Latest Note Date	Due Date	
	authorities Local Plans and influence the content of the document.		LBN planning portal updates received consultations. Close working relations colleagues in City.	hip with Planning	Louisa Allen; Lucy Murphy; Martin Rodman		01-Apr- 2017		

Risk no, Title, Creation date, Owner	Risk Descripti	ion (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
	Event: Major London; aircra Impact: Mult	emic; deliberate act of terrorism. incident, terrorism,; evacuation of East aft crash; failure of underground services. iple loss of life; inability to access and long-term damage to personnel team, sites, utation.	Impact		Local Authority Civil Contingency Plans; Parks & Gardens Emergency Plan  09 Jun 2016	Impact	4	01-Apr- 2017	
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSd P&G 008 a Plan	Emergency	Review and update emergency plan			Undertaken - end autumn 2015. Will bayear's implementation and test.	e reviewed following	Martin Rodman	09-Jun- 2016	31-Dec- 2016
OSD P&G 008 b Forum	Resilience	Attendance at Resilience Forum and dissemination of learning therefrom.		Superintendent is Departmental representative.		Martin Rodman	09-Jun- 2016	01-Apr- 2017	
OSD P&G 008 c	Training	All staff trained in relevant areas, e.g. Project Griffin, Argus, and Prevent.		Training undertaken by relevant team members spring/summer 2016 and rolled out through staff meetings. Ongoing action.		Louisa Allen; Lucy Murphy; Martin Rodman	09-Jun- 2016	01-Apr- 2017	

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating &	& Score	Risk Update and date of update	pdate Target Risk Rating &		Target Date	Current Risk score change indicator
trophic Health & Safety failure 25-Nov-2015	Safety polic activity with safe system appropriate audits. <b>Event:</b> Staf undertake u roadside or <b>Impact:</b> Inj member of	or understanding and/or delivery of Health and bies and procedures; Failure to link work headquate procedures; risk assessments and sof work not complied with; inadequate training; failure to implement the results of off, volunteers, contractors or licensees ansafe working practices, notably working at at height in City. jury to staff, volunteer(s), contractor(s) or the public. Prosecution and fine by HSE and/or eased insurance premiums; harm to City's	Impact	6	Biennial Peer Review of Health (due Nov 2016) Contractor Protocol Introduced (April 2015). Vehicle/driver safety currently being reviewed corporately.  09 Jun 2016	4	31-Mar- 2017	Decreased Risk Score	
Action no, Title,	* * * * * * * * * * * * * * * * * * *				Latest Note		Managed By	Latest Note Date	Due Date
D P&G 001 a Reporting	Accident	Continue to develop a good culture of reporting misses.	accidents, incidents an	nd near	Continued use of Santia reporting syst achieve this culture as it is easier for st issues and for continuity of investigati	taff to report any	Louisa Allen; Patrick Hegarty; Lucy Murphy	09-Jun- 2016	01-Apr- 2017
OSD P&G 001 b protocol	Contractor	A contractor protocol is in place including work and external contractors. Continued monitoring sign up and comply. Regular review of docume investigation findings and change in legislation	is required and all con intation and processes i	tractors to			Louisa Allen; Patrick Hegarty; Lucy Murphy		01-Apr- 2017
OSD P&G 001 c review of site he safety by peer re	alth and	ennial Net improvement of standards of H&S following biennial validation visits.				Patrick Hegarty		01-Apr- 2017	
OSD P&G 001 d programme	review as s		Trained and experienced staff familiar and Street Works Act 1991. Training a staff – operative and supervisor level 'renewed every 5 years. Tool box talk before activity. RAMS reviewed annually. Work ongoing to capture departmental standards via consistent RA	and certification for Street Works'	Louisa Allen; Lucy Murphy	09-Jun- 2016	01-Apr- 2017		

responsibilities and communications		Periodic reminder of importance including attendance and actions.			01-Apr- 2017
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Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD P&G 003 Finance - SBR Roadmap  25 Nov-2015 Partin Rodman  D  A	scoping targ between con Divisional i Event: Divi programmes workload in Nursery at V Impact: Di that may no core activiti pressures for reactive bas	ision is unable to deliver its roadmap is to agreed targets and timescales. Adverse inpact on service delivery. Closure of the	Impact		All projects are proceeding according to divisional roadmap. 16/17 savings built into Local Risk Budgets. Further non-roadmap projects identified as security against budget shortfall. <b>09 Jun 2016</b>	Impact	4	31-Mar- 2018	No change
Action no, Title,				Latest Note		Managed By	Latest Note Date	Due Date	
	Deliver the Programmes and projects that will he anagement and project anning		nelp achieve SBR savi	ings	Good budget profile performance for 2 historically). SBR projects are currently in line with Additional projects proceeding through Procedure gateways. Additional incomoffset impact of savings.	roadmap timetable. h Corporate Project	Martin Rodman	09-Jun- 2016	31-Mar- 2018

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD P&G 006 Public Behaviour	user conflict <b>Event:</b> litter anti-social b <b>Impact:</b> Re claims, rise	putational damage, injury to visitors, insurance in crime rates. Increase in costs of managing	Impact	6	Regular liaison with police and other bodies to assist with incidents in the area e.g. vandalism, burglaries in local areas and break ins at residential and operational properties on site.  09 Jun 2016	Kelihood	4	01-Apr- 2017	Decreased
Martin Rodman	public behav	viour			0.7 dun 2010				Risk Score
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD P&G 006 a Management Tra		Staff conflict management training up to date the bought-in expertise	nrough use of both inte	ernal and	NLOS delivered a series of training co manage commonly-occurring	urses in how to	Louisa Allen; Lucy Murphy	09-Jun- 2016	01-Apr- 2017
OSD P&G 006 b and improve join	Develop Develop stronger links and become a trusted partner with LBN. New				Ongoing action Louis Lucy			09-Jun- 2016	01-Apr- 2017
P&G 006 costs through Do	P&G 006 c Controlling hrough Dog Control Orders / PSPO's in place where required. Potential for further submissions where and when required		ırther			Louisa Allen; Lucy Murphy		01-Apr- 2017	
OSd P&G 006 d to nti-social be						Louisa Allen; Lucy Murphy		01-Apr- 2017	

# EPPING FOREST – Rows are sorted by Risk Score

Risk no, Title, Creation date, Owner	Risk Descript	tion (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update  Target Risk Rating & S		Score	Target Date	Current Risk score change indicator
OSD EF 002 Decline in Assets condition 19-Aug-2015 Paul Thomson	recommendat <b>Event:</b> Failur Buildings det <b>Impact:</b> Poor	maintenance, failure to implement ions. The to meet statutory regulations and checks. The region of	Likelihood	24	Regular assets inspection Budget set aside for carrying out recommended works  31 May 2016		12	31-Aug- 2017	No change
Action no, Title,	Title, Description		Latest Note		Latest Note		Managed By	Latest Note Date	Due Date
OSD EF 002 a Fregister	orest asset	Creation of a forest hydrological asset registe	r for city surveyors		Completed awaiting decision on respo between city surveyor and open space.		Geoff Sinclair	18-May- 2016	01-Apr- 2017
DEF 002 b F Eniture audit ar intenance	orest nd	Database to be created by CS Creation of maintenance plan of all forest fur arising from plan	niture and then impler	ment actions	Staff undertaking Juno PS training.		Martin Newnham; Geoff Sinclair	18-May- 2016	01-Apr- 2017
CSD EF 002 d S	2	Schedule of statutory checks and visits held a to site	nd carried out by CS	or delegated	Mixed results and continuity regarding scheduling and remedial work of PPM		Jo Hurst	18-May- 2016	31-Jul- 2016
OSD EF 002 e A building inspecti		Joint inspection of all buildings including resimaintenance needs. Required annually	idential by site and CS	S to capture	ll visits carried out but improvement re Tenanted buildings to be added to the		Jo Hurst	18-May- 2016	01-Apr- 2017
OSD EF 002 f A	WP			Funding of AWP is subject to senior level decision		Jo Hurst	18-May- 2016	01-Apr- 2017	
	Put actions and processes in place that ensures the upkeep and development of the site. Need to register the new building under the corporate insurance and create a maintenance budget for the upkeep if the building.			Building registered		Jeremy Dagley	09-Jun- 2016	30-Nov- 2016	
OSD EF 002 h D responsibilities	vivision of	Documented agreement on repairs and mainte built assets between open spaces and city surv		s across all	Currently under costed review		Jo Hurst	18-May- 2016	31-Jul- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	z Score	Target Date	Current Risk score change indicator
OSD EF 008 Invasive Non Native Species (INNS) 19-Aug-2015 Paul Thomson	encourages inadequate release of IN Event: Site the decline, to out-comphealth prote urticating halfa) Impact: los closures; indexing the second control of the second control o	ck of adequate controls on international trade transmission of invasive non-native species; site biosecurity often through conscious public NNS within Forest s become occupied by INNS which can lead to hybridisation or loss of key native species due petition/disease transmission. Some INNs have exciton issues particularly moths producing airs and terrapins carrying <i>Salmonella</i> (DT as or decline of key species; temporary site creased costs of monitoring and control. Threat conservation status of sites.	Likelihood	16	Monitoring programmes remain in place. Spread of INNS continues to be a risk. Regular review 31 May 2016	Likelihood	12	01-Apr- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
D EF 008 a B training	iosecurity	Biosecurity training for all surveying staff		Include APHA forestry commission and lead SME fr APHA		nd lead SME from	Martin Newnham	19-May- 2016	30-Nov- 2016
EF 008 b II monitoring	Monitor on a very regular basis and react to issue		ues identified as and v	vhen.	Deer census complete north of the M2 ongoing Giant hogweed and Japanese knotweekeepers and Environmental stewardshirunning for 5 years Addressing floating pennywort and crabasis as required.	d database between ip officer has been	Jeremy Dagley; Martin Newnham; Geoff Sinclair	19-May- 2016	01-Apr- 2017
OSD EF 008 c IN	NNS policy	Develop an INNS policy					Jeremy Dagley		01-Apr- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD EF 010 Development Consents close to Forest Land 19-Aug-2015 Paul Thomson	Authorities monitor and plans. Lack carry out ne <b>Event:</b> Larg development <b>Impact:</b> Ch Forest Land recreational pollution and	ck of suitable protections in EF Acts; Planning obligations to meet housing targets. Failure to a challenge housing and other development of resources to employ specialist support or excessary monitoring/research ge housing; transport infrastructure or other atts on land affecting Epping Forest. It is an end affecting Epping Forest. It is no land setting of the end of the en	Impact	16	In the last 12 months there has been an increase of use of green belt for developments and development of current houses into flats.  19 May 2016	Impact	12	31-Mar- 2018	Increased Risk Score
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
D EF 010 a L authorities/Coun Poins and Core S	ocal ties Local strategies	Epping Forest DC local plan - Attend meetings the local plan so that can influence the content of Understanding between EFDC and Natural ELB Redbridge core strategy and other LA action consultation.	of the plan and the Me England	morandum			Jeremy Dagley		31-Dec- 2017
OSD EF 010 b N 2000/Special Are Conservation (SA	ea of	Agree a joint approach with Natural England and responses to development pressure on SAC				Jeremy Dagley		31-Dec- 2016	
OSd EF 010 c Fo	Negotiate renewal with Essex County Council and extend to cover London Borough's				Jeremy Dagley		31-Mar- 2017		
OSD EF 010 d N package	r J		NGAP removed from their LBE NEEAAP Jeremy Dagle		Jeremy Dagley	19-May- 2016	31-Mar- 2017		

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating &	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD EF 012 Loss of Forest Land and/or concession of prescriptive rights 19-Aug-2015 Paul Thomson	Epping Fore Event: Failt limitation by of time. Impact: cor loss of Fore prescriptive costs and je	ck of single definitive reference point for est boundaries and accesses. ure to recognise encroachments or legal y the failure to act within a reasonable period empromising statutory responsibility through est Land to encroachment; concession of erights and loss of potential income; significant opardy of litigation in recovering rights; harm ondon's reputation as Conservators	Timpact	16	Status of 32 disputed areas to be determined Legal advice to be sought on key issues Initial registration completed with Land Registry 31 May 2016	Likelihood	12	31-Mar- 2018	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
D EF 012 a A	ccess audit	Land Officer delivering training on access so the gathered for validation	nat the correct informat	ion can be			Sue Rigley		31-Aug- 2016
OSD EF 012 b A	<u> </u>		Compartment 1 and 16 are ready for audit Further compartments will follow over the next ten months		Jeremy Dagley; Sue Rigley	26-May- 2016	31-Jan- 2017		
OSD EF 012 c U timetabled audits					Martin Newnham		31-Dec- 2017		
	D EF 012 d Assessment the audits in partnership h CS and CCS  Work with City Surveyors and Comptrollers and Solicitors Department to consider if legal action is required to settle disputes. Ongoing				Sue Rigley		31-Dec- 2017		

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating &	Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
income 18-May-2016 Paul Thomson Page	common agi Basic Paym tightening o deliver to sp of skills/cap unrealistic in Brexit. <b>Event:</b> Reductions in Agency or F agricultural/ grazing. Div income gene timescales <b>Impact:</b> Re agricultural/	DL facing austerity efficiencies: revisions to EU ricultural policy (CAP) regulation, transition to ent Scheme (BPS) and UK interpretation and of qualifying eligibility criteria. Failure to be profile may result in loss of budget; lack pacity to deliver income generation projects; initial targets and deadlines. Possible impact of a uction deficit funding from the COL; in direct grant available from the Environment Rural Payments Agency (RPA) to deliver (conservation activity; especially conservation vision is unable to deliver spend to profile or ceration programmes to agreed targets and Adverse workload impact on service delivery, duction in income. Reduction or cessation of (conservation activity, including negative razing partnership. Reduction / loss of	Impact	16		Impact	12	31-Oct- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD EF 016 a Basic Payment Scheme  Apply for funding from the RPA - annual proce		ess		Yearly application process Potential for fines if do not respect the Risk inherent in this European funding country's position within Europe Reductions of grant in order of 10 - 12 which has been offset by claims from of Further regulations and inspections are constrain the ability to claim on comm grazing. Excess entitlements may be so	% has been made other areas elikely to further ons available for	Jeremy Dagley	31-May- 2016	31-Aug- 2016	
OSD EF 016 b B merger for RPA	usiness	Complete the merger of EF and The Commons risks of claim area in relation to future inspection		d assess	Merger progress approx 60% and inspeapprox 10%	ection risk progress	Jeremy Dagley	31-May- 2016	31-Mar- 2017
OSD EF 016 c B review	udget				Aggregating and refining budgets to improve monitoring Jo Hurst		Jo Hurst	31-May- 2016	31-Mar- 2017

	Monthly reporting and monitoring. Ongoing process		
OSD EF 016 d SBR savings	Income and expenditure targets across project streams with monthly monitoring and review	Paul Thomson	01-Apr- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD EF 003 Declining Site of Special Scientific Interest (SSSI)/Special Area of Episervation (SAC) Ondition D-Aug-2015 Thomson	Species (IN atmospheric <b>Event:</b> Unfilmpact: De (currently 3 unfavourable)	ck of grazing pressure; Invasive Non Native NS); anthropogenic nitrogen deposition; e pollution; and climate change. avourable assessment by Natural England. ecrease in % SSSI area in favourable condition 5.42%); decrease in %SSSI area in le recovering (currently 48.24%); loss of grant rm to City's reputation. Fines from Natural d Defra	Impact	12	Work programme focussed on SSI / SAC recovery projects Countryside Stewardship Grant programme focussed on wood pasture restoration (until 2018). Heritage Lottery Fund Programme investment in Grazing Expansion Plan 2013 to 2018  31 May 2016		4	01-Jan- 2018	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD EF 003 a C stewardship gran		Prepare application for new stewardship			The review of CAP has reduced funding available		Jeremy Dagley	18-May- 2016	01-Jan- 2018
OSD EF 003 b E 2020	iodiversity	diversity Create plan of action for 5 compartments within existing resources		Meetings with Natural England have taken place on site		Jeremy Dagley	18-May- 2016	01-Apr- 2017	
	D EF 003 c Remodel Remodel grazing expansion plan so that appropriate to the region of animals and manage parts of the forest lement				Using additional animals from different breeds.  New wintering facility in use at Great Gregories although expansion required  Decision outstanding on contractual arrangements arising from remodelled plan		Jeremy Dagley	18-May- 2016	01-Jan- 2018

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating of	& Score	Risk Update and date of update	Target Risk Rating &	z Score	Target Date	Current Risk score change indicator
OSD EF 007 Pathogens 19-Aug-2015 Paul Thomson	encourages biosecurity; changes in c <b>Event:</b> Sites diseases wh <b>Impact:</b> los closures; inc reactive mai	ck of adequate controls on international trade transmission of pathogens; inadequate site and spread of novel pathogens responding to climate presence of suitable hosts. In the species is become infected by pathogens causing ich lead to the decline or loss of key species is or decline of key species; temporary site creased costs for biosecurity, monitoring and intenance. Threat to existing conservation es, particularly those with woodland habitats.	Impact	12	Biosecurity measures are in place for staff, volunteers and contractors 31 May 2016	Impact	12	01-Apr- 2017	No change
Action no, Title,		Description	I		Latest Note		Managed By	Latest Note Date	Due Date
OD EF 007 a M		Implement actions arising from Massaria surve yearly	y. Survey to be underta	aken twice	Initial works arising from the survey h The undertaking of the survey and aris ongoing process.		Geoff Sinclair	19-May- 2016	01-Apr- 2017
EF 007 b L	eaves miner nestnut	Trial inoculation of infected trees to be underta	ken by specialist contra	actor	Process was not successful		Geoff Sinclair	19-May- 2016	30-Jun- 2015
OSD EF 007 c S for Acute Oak D	Survey Oaks Yearly inspection of 600 of the ancient oaks across the centre of the forest.		Going forward there will be a link with the Forestry research		Jeremy Dagley	19-May- 2016	31-Dec- 2016		
OSD EF 007 d S Death	D EF 007 d Sudden Oak ath Yearly inspection of all Rhododendron and Larch. Tender of Larch removal. To be done yearly		moval. To	Discussions taken place about contracting out for the removal of all Larch at warren plantation		Jeremy Dagley	19-May- 2016	01-Apr- 2017	
OSD EF 007 e B policy	07 e Biodiversity Need to develop a biosecurity policy and then implement.				Jeremy Dagley	19-May- 2016	30-Nov- 2016		

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating &	z Score	Target Date	Current Risk score change indicator
OSD EF 009 Severe Weather Events 19-Aug-2015 Paul Thomson	precipitation precipitation Event: Seve drought; flo Impact: Ris contractors and intensif Forest; Dan Incidents in maintain pu	vere gale and storm events, prolonged in/increased precipitation events or restricted in increasing Fire Severity. In increasing Fire Severity ere weather events including periods of roding; gales; and increased Fires Severity. In increased Fires Severity. In increased Fires Severity existed in increased for injury or death to staff, visitors, and volunteers. Loss of habitat/public access fication of visitor pressure on other areas of hage/loss of rare/fragile habitats and species; crease demand for staff resources to respond to blic and site safety; loss of species, temporary is; increased costs for reactive management.	Impact 12	Cutting of firebreaks completed Sept 15.  31 May 2016	Impact	6	31-Dec- 2016	No change
Action no, Title,		Description		Latest Note		Managed By	Latest Note Date	Due Date
D EF 009 a E	D EF 009 a Emergency Review and update plan		Will be reviewed following a year im	plementation and test	Martin Newnham	19-May- 2016	31-Dec- 2016	
OSP EF 009 b L Authority Liaison	ocal	Organise and deliver LALO training to all man-	agers on call rota			Martin Newnham; Geoff Sinclair		31-Aug- 2016
OSD EF 009 c Bronze/Silver/Go with 'blue light' s		Joint training and liaison meeting to be organise	ed to occur before VALEX			Martin Newnham; Bertrand Vandermarcq		31-Oct- 2016
OSD EF 009 d V (Validation Exer		Multi disciplinary validation exercise to take pl	ace covering a number of topics			Martin Newnham; Bertrand Vandermarcq		30-Nov- 2016
OSD EF 009 e S weather protocol	1 1		Training of the new protocol has been staff, operation staff and senior forest cascade this down to all levels. More Forest keepers and Visitor Services st	keepers but is need to training needed for	Geoff Sinclair	19-May- 2016	01-Apr- 2017	
	OSD EF 009 f Weekly monitoring of weather warning: fire severity index, hydrological outloom and water situation reports. Use staff email to advise on reactive reporting of weather warnings systems weather warnings and fire severity index		ok Monitoring that non-email staff recei	ve the information	Jo Hurst	19-May- 2016	01-Apr- 2017	

Risk no, Title, Creation date, Owner	Risk Descri	iption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	z Score	Target Date	Current Risk score change indicator
OSD EF 001 Increase in Health and Safety incidents/Catas trophic Health & Safety failure 19-Aug-2015 Paul Thomson	Safety polici activity with safe system incorrectly; implement <b>Event:</b> Staft unsafe work <b>Impact:</b> Injour licensee( Prosecution	or understanding and/or delivery of Health and cies and procedures; Failure to link work h adequate procedures; risk assessments and is of work not undertaken or completed inadequate appropriate training; failure to the results of audits.  If, volunteers contractors or licensees undertake king practices jury or death of staff, volunteer(s), contractor(s) in yolunteer or member of the public.  In by HSE and/or Police; increased insurance tharm to City's reputation. Fine from HSE	Likelihood	8		Likelihood	4	31-Jul- 2017	No change
Action no, Title,	) 2				Latest Note		Managed By	Latest Note Date	Due Date
BD ED 001 d A	Accident	Continue to develop a good culture of reporting misses.	g accidents and incider	nts and near	Continued use of Santia reporting syst achieve this culture as its easier for sta and for continuity of investigations an	aff to repot any issues	Jo Hurst	17-May- 2016	01-Apr- 2017
OSD EF 001 a C protocol	ontractor	A contractor protocol is in place including worl and external contractors. Continued monitoring sign up and comply. Regular review of docume investigation findings and change in legislation	g is required and all contation and processes	ntractors to			Jo Hurst		01-Apr- 2017
OSD EF 001 b B review of site her safety by peer re-	alth and	Net improvement of standards of H&S following visits.	ng 2013 and 2015 valid	dation	Actions outstanding from peer review	as awaiting funding	Jo Hurst	17-May- 2016	01-Apr- 2017
OSD EF 001 c T programme	raining	Staff roles linked to essential and desirable train review	ning needs. Continual	and annual	Work ongoing to capture departmenta standards via consistent RA	l wide training	Jo Hurst	17-May- 2016	01-Apr- 2017
	OSD EF 001 e Hierarchy responsibilities and communications  Clear role and responsibilities set out in documentation and reinforced by training. Structure of local H&S meeting arrangements cascading down decisions, issues, responsibilities and communications. Ongoing action		vn	Periodic reminder of importance incluactions.	ding attendance and	Paul Thomson	17-May- 2016	01-Apr- 2017	
OSD EF 001 f A licensees checks	nnual	H&S checks undertaken annually for all refreshlicence in the forest, excluding ice cream vans	nments and food outlet	s under	2 of the licensees are failing to provide	e documentation	Jo Hurst	17-May- 2016	30-Jun- 2017

OSD EF 001 g Breaking Ground	Avoid incident / accident arising from digging or insertion below ground that interferes with hazardous underground infrastructure through having relevant controls in place including: mapping of underground services, liaison with utility companies, local control of contractors' procedures, staff training and experience, corporate guidance for control of contractors, SLA with City Surveyor includes procedures for CS appointed contractors on site. Areas checked for service covers, location markers and recorded site information before breaking ground. Trained operatives use scanning equipment. Appropriate excavation tools and procedures used.  Much of the above will be captured through the implementation of a locally adapted version of the Epping piloted Contractor Protocol.		Patrick Hegarty		31-Dec- 2016	
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Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Aug-2015	maintenance implement I keep dams of Books, failt disputed ow Event: Seve embankmer collapse Impact: Lo land/proper Reputationa	adequate design, insufficient prescribed e, leaks compromising dam integrity, failure to Panel Engineer's Recommendations, failure to clear of vegetation; failure to maintain Blue are to evaluate large water body capacities; cornership/responsibility for one LRR ere rainfall event resulting in overtopping of atts, leading to erosion of dam and potential ess of life. Damage to downstream ty. Litigation. Risk of prosecution. al harm. Damage to/loss of habitat and care species. Fines from EA	Impact	8		Impact	4	31-May- 2017	No change
Action no, Title,	,	Description			Latest Note		Managed By	Latest Note Date	Due Date
	OSD EF 004 a Panel Statutory inspection visits by engineer - 6 montengineer inspections		thly in May and Octob	er	Obtained copy of engineers report		Martin Newnham; Geoff Sinclair	18-May- 2016	15-May- 2017
OSD EF 004 b E	SD EF 004 b Eagle Ponds  Complete works on the Eagle ponds and obtain responsibilities.  Survey the outward toe of the dam pending dec				Surveyed the outward toe of the dam pending decision on shared responsibility with London Borough of Redbridge		Geoff Sinclair	09-Jun- 2016	31-Oct- 2016

	with London Borough of Redbridge				
OSD EF 004 c Internal inspection regime	Weekly inspection of reservoirs / dam. Review the use of penstock gates	water levels checked weekly and gates released as and when required	Martin Newnham	18-May- 2016	30-Apr- 2017
OSD EF 004 d Clearance work	LBR maintenance programme implemented - ongoing		Geoff Sinclair		30-Apr- 2017
OSD EF 004 e Baldwins Pond and Birch Hall Park Pond	Undertake scoping evaluations for Baldwins Pond and Birch Hall Park Pond	Awaiting recategorization of raised reservoirs A to C. Most of EF's are moving to B's	Geoff Sinclair		30-Apr- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD EF 011 Wanstead Pork – Goritage at Dok Register Aug-2015 Paul Thomson	Park has be 2009, listed by four land condition an <b>Event:</b> Fail <b>Impact:</b> Co features; ed deteriorating	ade II* Registered Park and Garden Wanstead en on the "Heritage at Risk" register since as in declining condition. Further restoration downers is required to halt deterioration in ad secure continued abstraction licence. ure to complete ontinuing deterioration of at risk heritage ucation and interpretation opportunities missed; g state impacts negatively on the City's Fines from English Heritage in respect of listed	Likelihood	8	Hydrology study completed identifying shortfalls in water budget  31 May 2016	Likelihood	8	01-Jan- 2018	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD EF 011 a Coptions plan	onceptual	Develop, consult and obtain committee approva	al for conceptual optio	onceptual option plan Draft completed and currently going through stakeholder consultation. Geoff Sinclair 26-Ma 2016		26-May- 2016	30-Nov- 2017		
OSD EF 011 b F implementation of		Identify potential funding / partners and submit	bid. Funders may incl	lude HLF			Paul Thomson		31-Dec- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	z Score	Target Date	Current Risk score change indicator
knowledge in skilled staff / Difficulties in	documentar workforce; I uncompetiti <b>Event:</b> Loss	vious reliance on memory-based rather than y records; Retirements amongst ageing Remuneration and benefits package increasing ve for market sector s of knowledge and skills. tra training needs, difficulty in recruitment or f new staff	Impact	8		Impact		31-Mar- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OFF) EF 013 a Kangessment action (C)	ey role ns	Identify key roles where officers are nearing redevelopment needs or desire to leave COL/Ope Review this data annually via PDR's and one to Succession plan drawn up by DMT and agreed for Key roles	n Spaces one's		Succession planning identified in wor PDR and one to one's used to assess l Partial plan has been drawn up for so further work required	ikely loss of key staff	Jo Hurst	31-May- 2016	31-Mar- 2017
Increase documentation of memory based know Ensure that information needed for emergency swritten down forming part of a pack Move collected data onto the GIS system			nours is			Jo Hurst; Martin Newnham		30-Sep- 2016	
OSD EF 013 c Ageross-over	OSD EF 013 c Appointment cross-over  Ability to recruit overlapping positions to allow transfer of knowledge Budgetary consideration and proactive support from HR		ge.			Jo Hurst		31-Mar- 2017	

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
prolonged	deliberate a Event: Maj London; air major pollu Pollution fre Impact: dar existing conlicensees un	ndemic; Human error, mechanical failure or ct of terrorism. or incident, terrorism,; evacuation of East craft crash; failure of underground services; tion incident from M25 om septic tanks or cattle buildings. mage to and loss of Forest habitat; threat to aservation status of sites; reduced income from table to trade; costs of remediation and staff t. Fines from EA for pollution incidents	Likelihood	8		Impact	4	30-Nov- 2016	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD EF 014 a E	mergency	Review and update emergency plan			Done - end March 2016. Will be reviewed following a years in	aplementation and test.	Martin Newnham	31-May- 2016	01-Apr- 2017
D EF 014 b L	ALO	Relevant staff undertake LALO training			Awaiting training date. All managers attend	on the call rota to	Martin Newnham; Geoff Sinclair	31-May- 2016	31-Aug- 2016
Bronze/Silver/Go with 'blue light' s	U	Joint training and liaison meeting to be organise	ed to occur before VA	LEX	Training planned for Nov 16		Martin Newnham	09-Jun- 2016	31-Oct- 2016
OSD EF 014 d V (validation exerc		Multi disciplinary validation exercise to take pl	ace covering a numbe	r of topics			Martin Newnham; Bertrand Vandermarcq		30-Nov- 2016

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	& Score	Target Date	Current Risk score change indicator
OSD EF 015 Public behaviour  19-Aug-2015 Paul Thomson	User conflict Event: Fly abandoned/social behave Impact: Bar police exclusion.	d PR, injury to visitors, insurance claims, asion zones, rise in crime rates, illegal of Forest land. Increase in costs of managing	Likelihood	8	Fly tipping award scheme Dog control orders are now Public Space Protection Orders Local authority and Police liaison around rough sleepers and travellers and rough sleeper protocol established Aug 2015 31 May 2016	Impact 8		01-Apr- 2017	No change
Action no, Title,		Description			Latest Note	l	Managed By	Latest Note Date	Due Date
SD E 015 f De Corrove joint we CD	velop and orking	Develop stronger links and become a trusted pa and LBN. New relationships with officers in local authori following staff changes Ongoing action					Martin Newnham		31-Mar- 2017
OSD EF 015 b C dogs through Do Orders		Dog Control Orders / PSPO's ideally required f place for EFDC and LBWF Ongoing until Borough's make submissions for	_	ently in	LB Redbridge work in progress		Martin Newnham	31-May- 2016	31-Mar- 2017
OSD EF 015 c A rough sleeping	approach to	Multi disciplinary approach with enforcement a Protocol in place.	and outreach team.				Martin Newnham		31-Mar- 2017
OSD EF 015 d A fly tipping	Approach to	Multi disciplinary approach with enforcement t ISA and sharing enforcement action CIWM training taking place to ensure EPA pro			LBR enforcement team have picked u practice and will be using this to prose		Martin Newnham	31-May- 2016	31-Mar- 2017
OSD EF 015 e A Anti social beha		Multi disciplinary approach required CPN and CPW being explored					Martin Newnham		31-Mar- 2017

## NORTH LONDON OPEN SPACE - Rows are sorted by Risk Score

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	z Score	Target Date	Current Risk score change indicator
OSD NLOS 011 Impact of housing and population and transport increase  23-Jun-2016 Bob Warnock	housing den and develop support or c partnership <b>Event:</b> Larg land affectir <b>Impact:</b> Por recreational pollution an and tranquil local road na associated e	unning Authorities obligation to meeting mand. Fail to monitor and challenge planning ments. Lack of resource to employ specialist arry out monitoring/research. Lack of working with relevant Planning Authorities. The houses, buildings or other developments on any Open Spaces. The tential increase in visitor numbers and pressure. Increased in air, light and noise d consequent potential decline in biodiversity lity. Further increases in traffic volumes on etwork, ground compaction and resulting ffects on tree and plant health. Wear and tear ches. Lack of budget to facilitate repairs.	Likelihood	16	Revised planning application due in July 2016 for Athlone House. Possibility of appeal in regard to the Waterhouse on Millfield Lane. An objection has been lodged in regard to Heath House Planning activity is constant  23 Jun 2016	Likelihood	12	31-Mar- 2017	New risk
Ation no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD NLOS 011 Authority relatio		contact with the London Borough of Camden, l	ntain a close partnership with Planning Authorities. Supt and Officers in tact with the London Borough of Camden, Barnet and Haringey in regard to uning issues which may impact the open spaces.		Ongoing		Richard Gentry	23-Jun- 2016	31-Oct- 2016
OSD NLOS 011 planning docume			Response to planning issues given as and when required.		Richard Gentry	23-Jun- 2016	31-Oct- 2016		
OSD NLOS 011 applications	OS 011 c Planning A consultant is monitoring planning activity and will assist the Superintender		intendent			Richard Gentry		31-Mar- 2017	

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD NLOS 004 Plant and Tree Disease 10-Aug-2015 Bob Warnock	plants or an processiona <b>Event:</b> Tree Oak Process plant or tree <b>Impact:</b> Serestricted, tr	dequate biosecurity, buying of infected trees, imals, spread of windblown OPM (oak ry moth) from adjacent sites e disease including Massaria, Ash Die Back, sionary Moth. Sites become infected by animal, e diseases rvice capability disrupted, Public access to sites ree decline, reputational damage, substantial oval of OPM, risk to human health from OPM	Likelihood	12	Competent and trained arboricultural staff liaise with the Forestry Commission and approved arboricultural contractors, e.g. for removal of OPM.  24 May 2016	Tikelihood	6	31-Mar- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
SD NLOS 004 Ont Procurement					Richard Gentry		31-Mar- 2017		
OSD NLOS 004	LOS 004 b OPM Trained arboricultural staff carrying out spraying of Oak in previously infected		y infected	Spraying commenced on Hampstead Heath and Queens Park during May 2016 Members of the Public have been informed  Richard G		Richard Gentry	02-Jun- 2016	31-Mar- 2017	

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score Risk Update and date of update Target Risk Rating & Score		Target Date	Current Risk score change indicator	
OSD NLOS 007 Hampstead Heath Water bodies including Bathing Ponds 10-Aug-2015	Cause: Improper use of water bodies. Members of the public swimming in unauthorised areas. Swimming outside of designated zones/times. Swimmers fail to pay attention to acclimatisation requirements. Insufficient signage, poor maintenance of banks  Event: Death or serious injury of member of public, contractor or staff in ponds. Unable to effect safe rescue of swimmer/person in pond.	Impact		Impact	31-Mar- 2017	No change

		ssible legal challenge. Emotional impact on ational risk. Financial penalty							
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD NLOS 008	a Training	Training for lifeguards Training is ongoing activity Review annually		Trainer has been delivered training under the National Water Safety Management Programme to approx 40 staff.		Richard Gentry	07-Jun- 2016	31-Mar- 2017	
OSD NLOS 008	b Signage	Appropriate signage at ponds Weekly - Signage is checked as part of Ranger gates are locked and life rings are in place - ong Date of next review – November 2016	hecked as part of Ranger duties, this includes checking ife rings are in place - ongoing		Daily water temperature information is written on the noticeboards at each pond advising swimmers. Checking appropriate signage is an ongoing process Meeting held with key internal stakeholder in May 2016 to review process of checking NWSMP Level 1 qualification.		Bob Warnock	07-Jun- 2016	31-Dec- 2016
OSD NLOS 008 equipment	c Safety	Safety equipment accessible at ponds Weekly - Checks are carried out by life guards within their facilities Monthly - Safety equipment is checked as part of Ranger duties. Review six monthly. Date of next review September 2016		Safety equipment in place and checked	1	Bob Warnock	19-Aug- 2015	31-Oct- 2016	
Page 60									

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)			Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
OSD NLOS 006 Ensuring the Health and Safety of staff, contractors, visitors and volunteers 10-Aug-2015 Bob Warnock	Cause: Poor understanding and/or delivery of Health and Safety policies, procedures and safe systems of work; inadequate training; failure to implement results of Divisional H & S Audits; dynamic risk assessments not undertaken. Security, antisocial behaviour, dealing with members of the public.  Event: Staff or contractors undertake unsafe working practices  Impact: Death or injury of a member of staff, contractor or a member of the public, reputational damage; financial penalty	Likelihood	6	Target risk date extended as works are still ongoing on Heath with vehicle movements etc.  02 Jun 2016	Impact	2	01-Apr- 2017	<b>↔</b> No change

Action no, Title,	Description	Latest Note		Latest Note Date	Due Date
OSD NLOS 006 a Annual H & S site Audits	Continue with annual H & S site Audits Sites will carry out audits by peers from within Division Next audit will take place in August 2016	Peer to peer audits are in the process of being arranged	Richard Gentry	07-Jun- 2016	30-Sep- 2016
	Divisional H & S meetings take place. Staff informed, consulted and updated on H & S matters	Next divisional H&S meeting to be held on 15 June 2016	Richard Gentry	07-Jun- 2016	30-Sep- 2016
OSD NLOS 006 c Breaking Ground	Avoid incident / accident arising from digging or insertion below ground that interferes with hazardous underground infrastructure through having relevant controls in place including: mapping of underground services, liaison with utility companies, local control of contractors' procedures, staff training and experience, corporate guidance for control of contractors, SLA with City Surveyor includes procedures for CS appointed contractors on site. Areas checked for service covers, location markers and recorded site information before breaking ground. Trained operatives use scanning equipment. Appropriate excavation tools and procedures used.  Much of the above will be captured through the implementation of a locally adapted version of the Epping piloted Contractor Protocol.		Richard Gentry		31-Dec- 2016
ge 61					

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & So	core	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD NLOS 008 Maintenance of Divisional buildings and equipment 10-Aug-2015 Bob Warnock	Cause: Inadequate proactive and reactive maintenance; failure to identify and communicate maintenance issues Event: Operational or public building become unusable Impact: Service capability disrupted; ineffective use of staff resources; damage to corporate reputation; increased costs for reactive maintenance. Delay will have operational impact. Overrun of additional work programme.	Impact		Risk trend has decreased due to improved relationship and working arrangements with the City Surveyors department, particularly through the regular client liaison meetings and the new CS property building facilities managers.  102 Jun 2016	iii ei	4	31-Aug- 2017	Decreased Risk Score

Action no, Title,	Description	Latest Note		Latest Note Date	Due Date
	Asset review is being carried out with Surveyor' Dept. Review of assets is an ongoing process		Richard Gentry		31-Mar- 2017
with Surveyors' Dept.	Client Liaison meetings are held regularly to discuss issues and raise concerns about BRM and Projects. Regular review process		Richard Gentry		31-July- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD NLOS 010 Golders Hill Park Zoo and Queens Park Farm O D O N 03-Jun-2016 Bob Warnock	failing to fo and suitably <b>Event:</b> Anii possible info	a compliance with zoo licensing legislation, llow best practice, failing to have sufficient qualified staff mal mortality, increase of animal disease, ection to human beings lverse publicity, legal challenge, fines and	Impact	6	Golders Hill Park comes under Zoo Licensing Act  Competent and trained animal attendants / supervisor on site to respond to incidents  Visits by vets twice a year to Zoo / Farm  02 Jun 2016	Likelihood	4	01-Apr- 2017	New Risk
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD NLOS 010 operated by appr	opriate staff			Interviews planned for June 16		Richard Gentry	07-Jun- 2016	31-Oct- 2016	
	DSD NLOS 010 b Expert dvice and guidance  Zoo ethics meeting twice a year with vets visits to Attendance at meeting by local authority zoo lice and guidance duily activities undertaken to ensure compliance		s to zoo and farm also twice a year cence inspector offering support		Next zoo ethics meeting will take plac visits by the vets coincide with this me		Richard Gentry	07-Jun- 2016	31-Mar- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD NLOS 001 Delivering the Divisional Road Map for Projects and Programmes 10-Aug-2015 Bob Warnock	cultural resi timescales a <b>Event:</b> The roadmap pro achieving ag <b>Impact:</b> Ali	gap of appropriate skill sets to deliver projects; stance; initial scoping of project outcomes, and deliverables.  Division is unable to deliver its agreed opjects and programmes in agreed timescales or greed outcomes ternative savings undertaken which may not be with achieving cultural change or improving	Tikelihood	4	Roadmap programmes are now in year two of three year programme.  31 May 2016	Impact	2	31-Mar- 2018	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
MD NLOS 001 Oggramme man	Programmes cover period 2015 - 2018.  Programme Boards meet regularly - ongoing Projects Officer appointed, supervisors and managers have been given support and training.  Programmes and Project reporting bi-monthly through highlight reports to Senior Leadership Team and overseen by OSPSU - ongoing Departmental Programmes RAG status progress by exclusion to Open Spaces and City Gardens Committee - ongoing				Bob Warnock		31-Mar- 2018		

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
OSD NLOS 002 Outbreak of Fire in Woodland / Heathland 10-Aug-2015	Causes: Warm weather leads to dry grass and woodland. Visitors improperly using site for barbeques, disposing of cigarettes.  Event: Large-scale fire.  Impact: Possible loss of life, serious injury to staff, visitors, contractors and volunteers. Damage to site.	Likelihood	4	Target risk changed to reflect current risk level and improvements in fire safety training.  31 May 2016	Impact	4	01-Dec- 2016	No change

Bob Warnock	capability is disrupted: increased demand for staff resource to respond to incidents and maintain safety of site and visitors: loss of species: temporary site closure and associated access: increased costs for reactive management; damage/loss of fragile/rare habitats and species.						
Action no, Title,	Action no, Title, Description		Latest Note		Managed By	Latest Note Date	Due Date
OSD NLOS 002 Fire Awareness	Fire Awareness Managers and Supervisors receive weather warnings and this information is		NLOS EAP has been published – Gold command structure is in place. Staff have access to back pack water ex	,	Richard Gentry	31-May- 2016	31-Oct- 2016
OSD NLOS 002 b Emergency Action Plan  Review EAP - Review carried out annually or following incident if appropriate.  Next review date September 2016				Richard Gentry	31-May- 2016	31-Oct- 2016	

Sk no, Title, Ceation date, Owner	Risk Descript	ion (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD NLOS 003 Extreme Weather Events  10-Aug-2015  Bob Warnock	restricted Prec Event: Severe sites within th Impact: Serv tree limb drop disrupts site a impassable ar	e weather/climate impacts at one or more	Likelihood		Risk update - Monitoring in place staff monitor Met Office forecasts and put in place contingency plans if wind of 45 mph + might be exceeded. There is a Dept. and Divisional tree policy. When necessary staff will close the site, There is a call out process for residential staff  31 May 2016	Likelihood	4	01-Apr- 2017	Decreased Risk Score
Action no, Title,	ction no, Title, Description				Latest Note		Managed By	Latest Note Date	Due Date
OSD NLOS 003	OS 003 a Review Alerts issued to staff via Met Office. Review processes 6 monthly or following		or following	Response to 'trigger days' has been effective Bob V		Bob Warnock	31-May-	31-Mar-	

Met Office information	and extreme weather event		2016	2017
	Site plans reviewed annually or following incident if appropriate.  Next review date September 2016	Richard Gentry		31-Oct- 2016

## THE COMMONS – Rows are sorted by Risk Score

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating &	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD TC 002 Local Planning Issues  Page OSJun-2015 Andy Barnard	targets. Fail developmer Planning Au Plans. Lack carry out ne <b>Event:</b> Larg affecting the <b>Impact:</b> Inc pressure. Po disturbance noise pollut	essure on Planning Authorities to meet housing ure to monitor and challenge housing and other at plans. Lack of partnership working with authorities inclusion in Local Development of resources to employ specialist support or escessary monitoring/research ge housing or other developments on land e Open Spaces. Crease in visitor numbers and general recreation other decline in biodiversity due to and habitat quality. Increased in air, light and ion. Decrease in water availability. Increased al pollution risk. Increased traffic on local road	Impact	16	There are two separate strands to this at the moment: planning as listed here and the quarry site operation. In terms of the former the risk is of increasing concern as the local plan is in the production stage; however we are in discussions about methods of mitigation which would reduce the risk. Another couple of months and we will know better. In terms of the quarry I think this is also should be raised as increasing concern as the working is physically closer to the Beeches and we do have concerns over dust and hydrology  24 Jun 2016	Likelihood	12	31-Mar- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD TC 002 a Local authorities/Counties Local Plans and Core Strategies  Inclusion in core strategy planning documents - where a Close partnership working with local planning authoriting of planning applications with responsable All ongoing and/or as and when		authorities	iate	Working closely with local planning at England on local plan and discussing r In discussion with Natural England spe and awaiting final report. In discussion with quarry site operator working methods. Continuing to push Authority regarding hydrology protoco Natural England over issue too	nitigation. ecialist on air quality over mitigation and Minerals Planning	Hadyn Robson	24-Jun- 2016	31-Mar- 2017	
OSD TC 002 b N of impacts	Active monitoring of pollution where possible Active monitoring of environmental impacts - where possible Undertake research - where appropriate and where resources allow			Continuing monitoring of dust and rev from contractors Reviewing results of hydrology monitor		Hadyn Robson	24-Jun- 2016	31-Mar- 2017	

Ongoing	operator and chasing when required Currently undertaking 5 yearly review of visitor numbers Received interim report on repeat survey of visitor footfall		
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Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Agency Grants  10-Jun-2015  Andy Barnard	Policy' legi Event: Red Payments A agricultural Division. Impact: Re agricultural direct and in implications	nendments to EU 'Common Agriculture slation/UK interpretation. uction in direct grant available from the Rural agency (RPA) to deliver /conservation related services across the duction or cessation of /conservation services. Reduction of income adirect. Reduction/loss of biodiversity (legal s); reductions in recreational access due to essation of grazing activities.	Impact	16	Update from RPA as of 23/6/16. Most 2015 claims for Commons have not yet been paid. It is still held up on what we hope is a technicality. We have been assured of an update next week  24 Jun 2016	Impact	8	31-Mar- 2017	No change
Description  O			Latest Note		Managed By	Latest Note Date	Due Date		
OSD TC 007 a Monitoring Seek clarity/advice from RPA on the above Monitor review of latest RPA advice and procedures					Hadyn Robson		31-Mar- 2017		
OSD TC 007 b Submissions Submit forms according to RPA guidance						Hadyn Robson		31-Mar- 2017	

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
OSD TC 004 Tree Diseases and Other Pests 10-Jun-2015	Causes: Inadequate biosecurity, purchase or transfer of infected, plants, soil and animals. 'Natural' spread of pests and diseases from neighbouring areas e.g. Oak Processionary Moth and Foot and Mouth Event: Sites become infected by animal, plant or tree	Likelihood	12	Risk not yet reduced to target as OPM is now nearer Ashtead and Burnham Beeches  24 Jun 2016	Likelihood	6	31-Mar- 2017	No change

	staff resource species, site increased co	rvice capability disrupted, ineffective use of ces, damage to corporate reputation, loss of closures (temp) and associated access, osts for reactive maintenance. Threat to existing in status of sites, particularly those with abitats.							
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD TC 004 a St	OSD TC 004 a Staff training Ensure staff training is kept updated to enable timely identification of pest and knowledge of correct treatment/ prevention.		Ongoing		Hadyn Robson	24-Jun- 2016	31-Mar- 2017		
OSD TC 004 b Inspections Annual tree inspections undertaken through qualified personnel		OPM monitoring programme in place		Hadyn Robson	24-Jun- 2016	31-Mar- 2017			
OSD TC 004 c Pa	OSD TC 004 c Partnerships Active involvement with leading partners such as Forestry Commission and Natural England		Ongoing Ha		Hadyn Robson	24-Jun- 2016	31-Mar- 2017		
סרו			Biosecurity measures are in place across the Division for staff, volunteers and contractors.  Hadyn Robson		24-Jun- 2016	31-Mar- 2017			
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<u>. (D</u>									
k no, Title, Ocation date, Owner	Risk Descrip	otion (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	z Score	Target Date	Current Risk score change indicator
OSD TC 005 Climate and Weather 10-Jun-2015 Andy Barnard	restricted pro Event: Seve sites Impact: Ser events (pote demand for maintain site closures and management	rere wind events, prolonged precipitation or ecipitation. May be Climate change influenced are weather/climate impacts at one or more evice capability disrupted; fire, flood and storm initially increasing in frequency); increased staff resources to respond to incidents and a safety; loss of species, temporary site associated access; increased costs for reactive to Injury or death to staff, visitors, contractors ers. Damage/loss of rare/fragile habitats and	Impact	12	Monitoring of Met office weather warnings  24 Jun 2016	Likelihood	8	31-Mar- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date

management	1 1	Site information/resources shared with emergency services Plan reviewed annually	Hadyn Robson		31-Mar- 2017
	Storm monitoring & management and closure policies across all sites linked to high staff awareness and training		Hadyn Robson	24-Jun- 2016	31-Mar- 2017
	Understanding of the potential impacts of climate change on the open spaces Engagement in climate change research and debate	Ongoing research and dialogue	Hadyn Robson	24-Jun- 2016	31-Mar- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD TC 001 Health and Safety Failure	Safety polici inadequate audits, dyna <b>Event:</b> Staf working pra	ury or death of staff, contractor, volunteer or	Tikelihood	6	H&S audit results have begun to be implemented and sites are becoming more confident in joined-up procedures  14 Jun 2016	Impact	4	31-Mar- 2017	Decreased Risk Score
A©ion no, Title,		Description			Latest Note			Latest Note Date	Due Date
OSD TC 001 a A resourcing	Appropriate	Adequate and appropriate training for staff and line managers) Links to other departmental service providers in Clear and appropriate communication Ongoing		DR's (all			Hadyn Robson; Andy Thwaites		31-Mar- 2017
OSD TC 001 b F ground	Avoid incident / accident arising from digging or insertion below ground that interferes with hazardous underground infrastructure through having relevant controls in place including: mapping of underground services, liaison with utility companies, local control of contractors' procedures, staff training and experience, corporate guidance for control of contractors, SLA with City Surveyor includes procedures for CS appointed contractors on site. Areas checked for service covers, location markers and recorded site information before breaking ground. Trained operatives use scanning equipment. Appropriate excavation tools and procedures used.  Much of the above will be captured through the implementation of a locally				Hadyn Robson		31-Mar- 2017		

adapted version of the Epping piloted Contractor Protocol.		
Undertake quarterly reviews of the regular health and safety audits Ensure risk assessments and safe systems of work are up to date. Ongoing	Hadyn Robson	31-Mar- 2017

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD TC 003 Finance - SBR Roadmap  10-Jun-2015 Andy Barnard Page 7	scoping targ between cor Divisional r Event: Divi programmes workload in Impact: Di- that may no core activiti Department one area of	ck of skills to deliver projects. Unrealistic gets and deadlines. Conflicting priorities reporate/departmental change programme and merger issues ision is unable to deliver its roadmap is to agreed targets and timescales. Adverse apact on service delivery visional failure - Alternative savings required t best suite culture change nor properly support es. al failure - Transfer of financial pressures from the Department to another on a reactive basis. eliver 'existing level of services' declines.	Impact	4	SBR projects progressing although some have been identified as amber as milestones for three year programmes alter but actions in place to bring Programmes back on track.  14 Jun 2016	Impact	4	31-Mar- 2018	Decreased Risk Score
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD TC 003 a A programme mana			SLT review highlight report and red ar status discussed. Change controls used		Hadyn Robson	21-Jun- 2016	31-Mar- 2018		

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
OSD TC 006 Pond	Causes: Erosion, inadequate design quality, lack of maintenance, leaks	po	4	Carry forward requested into 2016/17 to reassess 2011 design plans and	рс	2	31-Dec- 2018	*
		Impact	34	-	Impact			

Burnham Beeches	embankments, leading to erosion and potential collapse  Impact: Loss of life. Damage to downstream  land/groperty. Litigation. Damage to/loss of habitat and		costs 14 Jun 2016			No change	
Action no, Title,		Description		Latest Note		Latest Note Date	Due Date
OSD TC 006 a P development		Condition assessments carried out and options provided for approval Options costed Gateway 4 report drafted - Sept 16			Hadyn Robson		31-Dec- 2018
OSD TC 006 b N	-	Inspections / monitoring od outflow condition Ongoing			Hadyn Robson		31-Dec- 2018

Risk no, Title, Ceation date, Tyner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Renley Revival Project  10-Jun-2015  Andy Barnard	currently or declining co access is ma <b>Event:</b> Fail project or a <b>Impact:</b> Co features; ed	e world war II fighter pens at RAF Kenley are a the "Heritage at Risk" register, listed as in ondition. Further restoration is required. Public aintained but there is limited interpretation. ure to secure funding for the current HLF deternative project / funding source ontinuing deterioration of at risk heritage ucation and interpretation opportunities missed; g state impacts negatively on the City's	Likelihood	1	Funding in the sum of £880,900 received 17 September 2015. Officers in post and project progressing. Remove from risk register 24 Jun 2016	Likelihood	1	31-Dec- 2018	Decreased Risk Score
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD TC 008 a F Funding bid	ILF	LF HLF Capital Funding Bid		Funding in the sum of £880,900 received 17 September Hadyn Robson 2015.		24-Jun- 2016	30-Sep- 2015		

# CEMETERY AND CREMATORIUM – Rows are sorted by Risk Score

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	: Score	Target Date	Current Risk score change indicator
OSD CC 002 Financial failure  1 Aug-2015 Ory Burks	and grave p due to build high for loc Insufficient poor budge providers <b>Event:</b> Net <b>Impact:</b> Fin quality of so	eduction in the number of burials, cremations surchases. Increased unexpected expenditure ling, plant or machinery failure. Charges too cal market. Unanticipated high recharges. burial space, cremators cannot be operated, t monitoring, increased competition from other agreed budget position not met at year end. nancial and reputational impact. Reduction in ervice.	Likelihood	6	Cremator maintenance is in a better position than previously. Longer term provision of burial space through reuse and the provision of the Shoot has been identified and reported to Committee. Due to the number of burial options available we can offer a grave at a reasonable price but must consider the whole life costs to ensure that we are charging correctly  06 Jun 2016		4	31-Mar- 2017	Increased Risk Score
Adion no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD CC 002 a B management	surial	Review undertaken of remaining and additional Fees comparisons with neighbouring/competito fees and charges Consideration when setting fees and charges wi Effective relationships developed with funeral of Monitor any significant changes in competition crematoria Ongoing	r facilities used to info th 'whole life' costs. directors.		'Burial Space Plan for the City of Lond to Port Health and Environmental Serv March 2016 setting out current availability the next 15 years provision including the the Shoot and reuse of graves.	rices Committee in ility and a plan for	Gary Burks	01-Jun- 2016	31-Mar- 2017
OSD CC 002 b E maintenance mar			aintenance and AWP works for buildings and cremators is effective.  Surgoing		Cem & Crem Superintendent will work with City Surveyors, CLPS and industry experts to take a cremator replacement project through the Gateway process in the coming years.		Gary Burks	07-Jun- 2016	31-Mar- 2017
OSD CC 002 c B management	udget	Regular monitoring of income and expenditure and budget adjustments made where appropriate and necessary		Regular and ongoing budget monitoring		Gary Burks	03-Jun- 2016	31-Mar- 2017	

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD CC 003 Deterioration of buildings, plant and machinery  19-Aug-2015 Gary Burks	failure to ide <b>Event:</b> Ope Plants and te <b>Impact:</b> See staff resource	dequate proactive and reactive maintenance; entify and communicate maintenance issues rational or public buildings become unusable. rees die. rvice capability disrupted; ineffective use of ces; damage to corporate reputation; increased active maintenance	Impact	6	Risk reduced slightly as had three cremators relined and new analytical panels added so cremators operating well, but little change in relation to Buildings other than front gate which is being repaired.  07 Jun 2016	Impact	3	01-Aug- 2017	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
D CC 003 a C perty Review		Implementation of property review which aims buildings across open spaces.	to rationalise operation	onal	City Surveyor's Department attends Se meetings to give progress updates. Disused toilets in the C&C declared su requirements Rabbits triangle declared surplus	_	Gary Burks	01-Jun- 2016	31-Jul- 2016
OSD CC 003 b I R&M		works are delivered Regular meetings with CS's Property Facilities	elivered		Actions are ongoing. Superintendent attends Customer Working Group inputting into new BRM tender process		Gary Burks	03-Jun- 2016	31-Jul- 2017

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
OSD CC 009 Systems Failure	Cause: IT systems including telephony fail Effect: Unable to operate as per normal. Unable to access Gower system. Unable to speak to funeral directors, doctors and internally across the site Impact: Burials and cremations may have to	Likelihood	6	Recent problems with telephony and computer systems did not have a major impact on services because they were managed through use of mobile phones and manual back-up systems. Current and target score to	Tikelihood   Impact	6	31-Mar- 2017	*

01-Jun-2016 Gary Burks	be cancelled/no bookings can be taken. Burials in the wrong graves. Loss of income. Reputational damage			match as a lower target score not able to be achieved until corporate OT becomes more reliable and stable. <b>07 Jun 2016</b>				No change
Action no, Title,	Description	Description La		Latest Note		Managed By	Latest Note Date	Due Date
OSD CC 009 a Business continuity	failures Ensure staff are familiar with 'alternate operation plans	ailures Ensure staff are familiar with 'alternate operations' as detailed in the continuity to lans S partners aware that C&C is recognised as a 'critical' service and failures are		Use of mobile phones and manual systems has been required due to IT issues. IT Business partner escalated issues to 'priority' status due to business impact		Gary Burks	07-Jun- 2016	31-Mar- 2017

ation date, wher	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Extreme weather  21-Jun-2016 Gary Burks	within the c Effect: Roa funerals Impact: Sig	ong winds causing significant tree damage emetery and crematorium landscape ds closed, exclusion of the public, disruption to gnificant cost to division and possible loss of gative publicity	Impact	6	There is a residual significant risk as we can do little to change the course of nature, but have systems in place and experienced staff to deal with any such incident  21 Jun 2016	Impact	6	31-Mar- 2017	
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD CC 010 a V damage		stocks and buildings meaning that for a short period of time the cemetery roads could be closed and block, and one or more buildings could be out of action.  Tree inspections		Trees are surveyed and inspected with advisory works carried out. A group of staff within the cemetery team are trained in the operation of chainsaws for clearing fallen trees.  It is unlikely that storm damage would close the modern		Gary Burks	21-Jun- 2016	31-Mar- 2017	

	crematorium building but could damage other service chapels and block roads. The cemetery and crematorium service has 6 service chapels.			
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Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD CC 011 Tree and plant diseases 21-Jun-2016 Gary Burks	Effect: Los certain area Impact: Pa	e Disease or infestation s of tree stock or exclusion of the public from s of the cemetery rtial closure of site or loss of mature trees and at this would have on the landscape	Likelihood	6	Trees are surveyed and inspected, departmental experts have been setting pheromone traps in vulnerable tree stock 21 Jun 2016	Impact	6	31-Mar- 2017	
Agjon no, Title, လ (၁		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSP CC 011 a 7		Regular monitoring of trees Engagement of specialists where required			Continued monitoring and surveys sho disease or infestation in the early stage advice will be sought action taken	U 1	Gary Burks	21-Jun- 2016	31-Mar- 2017

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating & S	Score	Target Date	Current Risk score change indicator
OSC CC 007 Loss of access to the Cemetery & Crematorium	Cause: Police/COL close site (or access to) for H&S/emergency/investigatory reasons Effect: Inability to undertake burials or cremations, visitors not able to visit graves, Impact: potential reputational damage, financial loss	Likelihood		No change to risk status.  The Cemetery and Crematorium has a fit for purpose Business continuity plan should a situation arise whereby the site is closed to access. If not other route than to close the site we would advise service users accordingly and work with the police and others to ensure that the site was	Impact	4	31-Mar- 2017	*

01-Jun-2016 Gary Burks			re-opened as soon as possible.  21 Jun 2016			No change
Action no, Title,	Description		Latest Note	Managed By	Latest Note Date	Due Date
OSD CC 007 a Critical Service	The Cemetery and crematorium is registered as a critical service and as space is allocated at the City's recovery centre for staff to operate	such,		Gary Burks		31-Mar- 2017
OSD CC 007 b Communication	The Business Continuity Plan sets out that staff would contact funeral direct and maintain a presence outside the cemetery if possible to advise			Gary Burks		31-Mar- 2017
OSD CC 007 c Alternate venues	The City has an informal agreement with Manor Park cemetery and improvemation bookings could be diverted there.	mediate		Gary Burks		31-Mar- 2017

Rick no, Title, Contact atte, Contact no date, Contact no date,	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Fadure of health and safety procedures  18-Aug-2015 Gary Burks	Safety polici inadequate audits, dyna <b>Event:</b> Staf working pra	ury or death of staff, contractor, volunteer or	Likelihood	4	Increased training on health and safety and risk assessments has helped reduce the indicator. Unlikely to be able to further reduce target score so current and target remains the same and assumes ongoing levels of training and focus on H&S.  03 Jun 2016	Likelihood	4	01-Apr- 2017	Decreased Risk Score
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD CC 001 a F reviews	Regular	Regular reviews of risk assessments and safe sy Ongoing	ystems of work are un	dertaken.			Gary Burks		31-Mar- 2017
OSD CC 001 b 0	Operational	Investigations undertaken and learning taken fr	om all accidents and i	ncidents and			Gary Burks		31-Mar-

Learning	near misses.		2017
	Training and development of staff		
	Ongoing		

Risk no, Title, Creation date, Owner	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD CC 006 Theft from offices 19-Aug-2015 Gary Burks	sums of mo <b>Event:</b> The	h handling in offices with staff receiving large ney for the purchase of graves. ft of a significant sum of money. onetary loss, staff impact, reputational impact.	Cikelihood	4	A recent Audit found the systems in place to be adequate and recommended a maximum cash payment that could be accepted in line with financial regulations.  21 Jun 2016	Likelihood	1	31-Mar- 2016	Increased Risk Score
Aption no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
C CC 006A (	Cash	Review of all cash handling guidance notes			A new cash safe has been purchased a place with regard to the handling and scollect daily.			21-Jun- 2016	01-Apr- 2017

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD CC 008 Pandemic or Mass Fatalities incident 01-Jun-2016 Gary Burks	Cause: Major incident or pandemic causing mass fatalities in the areas served by the Cemetery and Crematorium Effect: Significant increase in local deaths (need for burial and cremation) coupled with a possible reduction in staff in the case of a pandemic.  Impact: Dramatic increase or spike in service need that would have to be accommodated (we are the largest local provider in the area).	Likelihood		Updated annually as part of our Business Continuity Action Plan.  24 Jun 2016	Likelihood	4	31-Mar- 2017	No change

Action no, Title,	Description	Latest Note		Latest Note Date	Due Date
	Continue to update plan and ensure that our ability to react to change remains credible. Ongoing		Gary Burks		31-Mar- 2017

Risk no, Title, Creation date, Owner	Risk Descrip	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Gary Burks	Lack of sect police.  Event: Van committed of Impact: Repair versus Negative eff	dalism or damage to the site. Crimes on the grounds. Putting on the grounds. Poor relations with local dalism or damage to the site. Crimes on the grounds. Putting impact. Maintenance or repair costs. fect on business.	Impact	3	Alarms are fully operational now  03 Jun 2016	Likelihood	2	31-Mar- 2017	No change
tion no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
Development of police forces in a neighbouring site	of links with arrangements in be		Communication remains good with local improvements to the cemetery intruded been completed. Increases in night patachieved	r alarm systems have	Gary Burks	21-Jun- 2016	01-Aug- 2016		

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)			Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
recruit and retain staff with required skills	Cause: Failure to provide attractive employment prospects for skilled staff.  Event: Staff capacity greatly reduced as skilled workers move to other fields.  Impact: Reduced capacity, decline in quality of work, reduced ability to deliver core responsibilities, staff	Likelihood		Improved structure within supervisory team, in landscapes team and grade improved for Cemetery and Crematorium Manager has assisted in reducing this risk score.	Likelihood	1	31-Mar- 2017	•
19-Aug-2015	motivation declines.			07 Jun 2016				Decreased

Gary Burks							Risk Score
Action no, Title,	Description		Latest Note		Managed By	Latest Note Date	Due Date
OSD CC 005 a Training	Agree departmental training plan Identify training of staff to fill key roles in future yea Invest in internal and external training and accreditat		training ongoing		Gary Burks	07-Jun- 2016	31-Mar- 2017
	Ensure appropriate publications/outlets used to adver Consider use of apprenticeships Maintain contacts of quality staff engaged as agency	-	To be considered as opportunities arise	·	Gary Burks	07-Jun- 2016	31-Mar- 2017

# **DIRECTORATE** – Rows are sorted by Risk Score

Titsk no, Title, Cheation date, Therefore	Risk Descri	ption (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Programme 14-Mar-2016 Esther Sumner	risk funding Event: No I Programme Impact: lim on COL's or reputation, 1	ee year reducing CBT funding. Minimal local g. long term provision of the Learning in it's current structure hited / no direct delivery of education provision pen spaces, negative impact on COL's redundancies, fewer adults and children lible engaging with open spaces.	Likelihood	6		Likelihood	4	31-Mar- 2019	No change
Action no, Title,		Description			Latest Note		Managed By	Latest Note Date	Due Date
OSD DR 001 a I funding plan	Long term	Need to obtain funding to enable longer term de Identify all suitable funding opportunities and s partnerships which will generate long term fund provision of activities/services/knowledge to ge Increase use of volunteers to reduce expenditure	submit applications. Deding. Increase income enerate additional inco	evelop from			Esther Sumner		31-Mar- 2019

## **Appendix 3:**

## **City of London Corporation Risk Matrix**

Note: A risk score is calculated by assessing the risk in terms of likelihood and impact. By using the likelihood and impact criteria below (top left (A) and bottom left (B) respectively) it is possible to calculate a risk score. For example a risk assessed as Unlikely (2) and with an impact of Serious (2) can be plotted on the risk scoring grid, top right (C) to give an overall risk score of a green (4). Using the risk score definitions bottom right below, a green risk is one that just requires actions to maintain that rating.

## Likelihood criteria

	Rare (1)	Unlikely (2)	Possible (3)	Likely (4)
Criteria	Less than 10%	10 – 40%	40 – 75%	More than 75%
Probability	Has happened rarely/never before	Unlikely to occur	Fairly likely to occur	More likely to occur than not
Time Period	Unlikely to occur in a 10 year period	Likely to occur within a 10 year period	Likely to occur once within a one year period	Likely to occur once within three months
Numerical D a Q	Less than one chance in a hundred thousand (<10-5)	Less than one chance in ten thousand (<10-4)	Less than one chance in a thousand (<10-3)	Less than one chance in a hundred (<10-2)

## <u>Impact Criteria</u>

Impact	Definitions
Title	
Minor (1)	Service delivery/performance: Minor impact on service, typically up to one day. Financial: financial loss up to 5% of budget. Reputation: Isolated service user/stakeholder complaints contained within business unit/division. Legal/statutory: Litigation claim or find less than £5000. Safety/health: Minor incident including injury to one or more individuals. Objectives: Failure to achieve team plan objectives.
Serious (2)	Service delivery/performance: Service disruption 2 to 5 days. Financial: Financial loss up to 10% of budget. Reputation: Adverse local media coverage/multiple service user/stakeholder complaints. Legal/statutory: Litigation claimable fine between £5000 and £50,000. Safety/health: Significant injury or illness causing short-term disability to one or more persons. Objectives: Failure to achieve one or more service plan objectives.
Major (4)	Service delivery/performance: Service disruption > 1 - 4 weeks. Financial: Financial loss up to 20% of budget. Reputation: Adverse national media coverage 1 to 3 days. Legal/statutory: Litigation claimable fine between £50,000 and £500,000. Safety/health: Major injury or illness/disease causing long-term disability to one or more people objectives: Failure to achieve a strategic plan objective.
Extreme (8)	Service delivery/performance: Service disruption > 4 weeks. Financial: Financial loss up to 35% of budget. Reputation: National publicity more than three days. Possible resignation leading member or chief officer. Legal/statutory: Multiple civil or criminal suits. Litigation claim or find in excess of £500,000. Safety/health: Fatality or life-threatening illness/disease (e.g. mesothelioma) to one or more persons. Objectives: Failure to achieve a major corporate objective.

## **Risk Scoring Grid**

			<u>Impact</u>		
	X	Minor (1)	Serious (2)	Major (4)	Extreme (8)
poo	Likely (4)	4 Green	8 Amber	16 Red	32 Red
Likelihood	Possible (3)	3 Green	6 Amber	12 Amber	24 Red
=	Unlikely (2)	2 Green	4 Green	8 Amber	16 Red
	Rare (1)	1 Green	2 Green	4 Green	8 Amber

## **Risk Definitions**

RED	Urgent action required to reduce rating
AMBER	Action required to maintain or reduce rating
GREEN	Action required to maintain rating

This is an extract from the City of London Corporate Risk Management Strategy, published in May 2014

Committee(s):	Date(s):	
West Ham Park Committe	18 July 2016	
Subject: Cyclical Works Programn	ne bid 2017/18	Public
Report of:		For Information
The City Surveyor	CS: 157/16	

## Summary

This report sets out a provisional list of cyclical projects being considered for West Ham Park in 2017/18 under the umbrella of the "cyclical works programme".

The draft cyclical project list for 2017/18 totals £186,400 and if approved, will continue the ongoing maintenance of the property and infrastructure assets.

### Recommendation

That your Committee notes the content of this report

### **Main Report**

### **Background**

- 1. At the meeting of Resource Allocation sub-Committee in January 2016 Members considered and approved a prioritised list of "cyclical works" projects for 2016/17.
- 2. The total value of the approved works packages was some £5.5m. Of this allocation West Ham Park received £5,500 to allow all projects on the prioritised list to proceed in 2016/17.
- 3. The Director of Open Spaces has requested that your Committee be provided with a preview of the likely works list in 2017/18 for West Ham Park.

### **Current Position**

4. I am in the process of finalising my review of our forward maintenance plans (20 years) which will form the basis of the next round of cyclical works bids for 2017/18.

- 5. The review is expected to be completed shortly. In the interim and to allow you to have a preview I attach at Appendix A the provisional list of projects for West Ham Park under consideration for 2017/18.
- 6. The information for the bid has been taken from the 20 years for each property within the Estate; the 20 year plans are regularly updated in conjunction with the Superintendent and his management team to ensure they are as accurate as possible.
- 7. In January 2016 Members agreed that additional funds to the sum of £2m and £1m for City's Cash and City's Fund respectively should be allocated to the Cyclical Works Programme meaning that more projects would be allocated to the actual list of approved projects.
- 8. It should be noted that the provisional list for 2017/18 is subject to a final review prior to presentation to the Corporate Asset sub-Committee in September 2016 and consideration and approval of the final list by the Resource Allocation sub-Committee in January 2017.

### **Prioritisation of Projects**

- 9. The new project prioritisation model developed for the cyclical works programme has been applied to projects identified from forward cyclical maintenance/replacement plans of the Barbican Centre, GSMD and the Corporate Properties under the City Surveyors control.
- 10. Essential Projects for consideration of including within the bid list are ranked in order of priority according to the following criteria and scoring mechanism.
  - Health, Safety & Security (weighting 5)
  - COL Reputational (weighting 4)
  - Maintaining Income Stream (weighting 4)
  - Assets Performance (weighting 5)
  - Client Feedback (weighting 2)
- 11. The cyclical works programme Peer Review Panel, chaired by the Financial Services Director has met twice to consider the draft prioritisation of projects across all Departments. The panel has provided a "sense check" to ensure that the prioritisation ranking reflected in the Prioritisation model has been rigorously and consistently applied and that the outcomes in terms of prioritisation align to the City's strategic aims and objectives.

### **Corporate & Strategic Implications**

12. This provisional list for West Ham Park identifies a number of works that could be progressed within a reasonable timescale subject to funding being made available from the cyclical works programme, and providing that proposed expenditure is not affected by other decisions taken in respect of any particular property asset.

- 13. Once agreed the projects relating to the cyclical works programme will be reviewed to reflect strategic asset management decisions and the wider corporate objectives to ensure that the City can meet its overall criteria relative to the management of its property assets.
- 14. The proposals contained within the attached annexe lists support the theme "Protects, promotes and enhances our environment" within the City Together Strategy.

### **Implications**

15. As indicated above, these provisional schedules are based on a preliminary review of the forward repairs and maintenance plans and are subject to further evaluation in terms of value to West Ham Park and with regard to overall corporate priorities, including availability of resources, sound asset management and accommodation provisions/arrangements. It is appreciated that no commitment to their funding can be implied or guaranteed at this stage.

### Conclusion

16. The attached provisional list for 17/18 allows the on-going cyclical repairs and maintenance of the City's Operational estate at West Ham Park in particular to continue.

## **Appendices**

Appendix A – Draft Cyclical Works Programme 2017/18

### **Alison Hurley**

Head of FM - Assistant Director City Surveyors Department

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Appendix A - West Ham Park Cyclical Works Programme List

Committee	Location	Building	Description	Cost
West Ham Park	West Ham	Ornamental	BRIDGE	£1,200
	Park	Gardens	INSPECTION &	
			SURVEY	
West Ham Park	West Ham	Main Gate	DRAINAGE	£25,000
	Park		REMEDIAL &	,
			REPAIRS WORKS	
West Ham Park	West Ham	General	FOOTPATH	£70,500
	Park		RESURFACING &	,
			REPLACEMENT	
West Ham Park	West Ham	Pavilion Office	CCTV	£12,000
	Park		REPLACEMENT	,
West Ham Park	West Ham	Tennis Courts,	FENCING TIMBER	£14,000
	Park	Store and Cricket	REPLACEMENT	,
		Nets	(CRICKET NETS)	
West Ham Park	West Ham	Tennis Courts,	FENCING	£5,000
	Park	Store and Cricket	REPLACEMENT	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
		Nets	(PERIMETER)	
West Ham Park	West Ham	Ornamental	ROSE GARDEN	£1,200
	Park	Gardens	PERGOLA	~,
	J. 5		OVERHAUL	
West Ham Park	West Ham	Ornamental	ORNAMENTAL	£7,000
	Park	Gardens	FOUNTAIN	2.,555
	l and	Garaono	OVERHAUL	
West Ham Park	West Ham	Playground Toilets		£2,500
	Park	1, 9	DECORATIONS	~=,000
West Ham Park	West Ham	Sports Changing	INTERNAL	£2,500
	Park	Room	DECORATIONS	,,,,,,,
West Ham Park	West Ham	Bandstand	EXTERNAL	£5,500
	Park		DECORATIONS &	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
			OVERHAUL	
West Ham Park	West Ham	South Lodge	HARDSTANDING	£6,000
	Park		AREAS	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
			REPLACEMENT	
West Ham Park	West Ham	Pavilion Office	WALLS & ROOF	£3,500
	Park		INSULATION	22,222
West Ham Park	West Ham	Pavilion Office	ACCESS CONTROL	£6,000
	Park		REPLACEMENT	20,000
	l and			
West Ham Park	West Ham	Pavilion Office	LUMINAIRES	£10,500
	Park		REPLACEMENT	~: 0,000
West Ham Park	West Ham	Shelters	ROOF OVERHAUL	£7,000
TV OOL HAITH AIR	Park	Grionoro	(LARGE SHELTER)	21,000
\M_==4      =   D =		Factlada	` ,	07.000
West Ham Park	West Ham	East Lodge	EXTERNAL	£7,000
	Park	Tatal	DECORATIONS	0400 400
		Total		£186,400

# Agenda Item 10

Committee(s)	Dated:
West Ham Park	18/07/2016
Subject: Leasing of Lodges - update	Public
Report of: Superintendent of Parks and Gardens	For Information
Report author: Lucy Murphy	

### Summary

This report provides an update on the leasing of 240 and 242 Upton Lane and advises Members of the letting arrangements agreed by Director of Open Spaces, Comptroller & City Solicitor and the City Surveyor.

240 and 242 Upton Lane were identified as surplus to operational needs in July 2015. Following a tender exercise Strutt and Parker were appointed as the agents to lease the properties by the Operational Property Review Board in May 2016. The two lodges are being marketed on the open market for letting on an Assured Shorthold Tenancy basis. The leasing of these two lodges will generate income that will contribute towards achieving a sustainable future for West Ham Park. This is an interim arrangement to produce income and reduce risks of vacant properties whilst the future of the adjoining Nursery is determined.

### Recommendation(s)

Members are asked to:

• Note the report.

### Main Report

### **Background**

1. In July 2015 Members agreed with a proposed model for lodge residency at West Ham Park. This resulted in two lodges being identified as surplus to service need and therefore available to lease to the open market as residential accommodation on the best terms that could reasonably be attained. Staff were relocated out of the two properties and the properties redecorated in order to render them suitable for letting.

### **Current Position**

2. The City Surveyors Department (CSD) and the City Procurement team went out to tender for national agents with local offices who could manage and let the properties identified at West Ham Park (and others deemed as surplus across the Open Spaces department when these become available). Tenders were received

from four companies in April 2016. Based upon the quality of proposals received and lowest price, the City Surveyors Department recommend appointing Strutt & Parker as the letting and management agent. This was approved by the Operational Property Review Board in May 2016.

- 3. Strutt and Parker have been appointed as the sole agent under a single contract initially for a term of two years, to provide letting and management services of the surplus lodges. Properties will be let using the standard Strutt and Parker Assured Shorthold Tenancy (AST) terms, summarised below:
  - a. AST lease for one year of each lodge.
  - b. All ASTs give the tenants the first six months security of tenure.
  - c. The tenants do not have right to renew and would not become 'secure tenants' therefore have no Right To Buy (RTB).
  - d. Rent: £1,700 per calendar month exclusive of bills / utilities, £1,750 for the house with a parking space
  - e. Use: residential only
  - f. Subletting / assigning: prohibited by the landlord
- 4. Strutt and Parker have been marketing the properties since June and there has been a high level of interest (see Appendix 1 for a copy of the property particulars for 240 Upton Lane). Prospective tenants have been found for 240 Upton Lane. Credit checks are currently taking place. Further viewings are being arranged for 242 Upton Lane.

## **Corporate & Strategic Implications**

- 5. Identifying surplus property and seeking to find alternative uses is in line with the 'Lodges and Operations property review' programme identified in the Open Spaces Business Plan 2015/16-17/18. This programme is one of the strands that will help to deliver the departmental objective of embedding financial sustainability across our activities.
- 6. The proposed changes meet with City Surveyor's DSA1 Strategic Asset Management plan: To develop and add value to the strategic management of the City of London's corporate and investment property assets; and in accordance with the Corporate Property Asset Management Strategy SO5: Opportunities to maximise income generation will be explored and promoted where feasible

### **Implications**

- 7. **Legal implications:** Comptroller and City Solicitor will approve the final wording of the Assured Shorthold Tenancy lease once occupants have been found. There is minimal risk of Right to Buy (RTB) as the City Cash property is operated by a charity. Where the landlord of a residential property is a charity, a tenant cannot become a 'secure tenant' in relation to RTB legislation.
- 8. **Property implications:** repairs and maintenance of the surplus lodges have been taken out of the MITIE contract. The day to day management has been transferred from CSD to the agent, within pre agreed budgets. This is an interim

arrangement to produce income and reduce risks of vacant properties whilst the future of the adjoining Nursery is being determined.

9. **Financial implications:** The agent will collect the rent and hold deposit monies in a secure client account. Net rent after commission and repairs will be paid electronically to the City of London on a quarterly basis.

### Conclusion

10. Following a tender exercise Strutt and Parker have been appointed to lease 240 and 242 Upton lane by the Operational Property Review Board. The properties will be leased on AST terms as outlined in the report to avoid any Right To Buy issues. The opportunity to lease two lodges that were surplus to operational needs will bring sustainable income to West Ham Park.

### **Appendices**

• **Appendix 1:** Property letting particulars for 240 Upton Lane

### **Background Papers**

- West Ham Park Committee (July 2015) Review of Lodge Allocation at West Ham Park
- Operational Property Review Board (May 2015) Open Space Lodges letting of vacant lodges on the open market – proposed future maintenance arrangements

## **Lucy Murphy**

West Ham Park Manager

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Property Particulars Page 1 of 4



# STRUTT&PARKER



# 240 Upton Lane London E7 9NP

We are pleased to offer this newly refurbished 3 bedroom, semi-detached house with front and rear private garden to let on Upton Lane, E7. The property is located adjacent to West Ham Park. The house is approximately 1.3 miles east of Westfield Shopping Centre and Stratford Station (National Rail, Central Line, Jubilee, Overground and DLR) 1.1 miles north of Plaistow Station (District Line) and 0.7 miles south of Forest Gate National Rail Station.

### **ATTENTION**

This property benefits from: adjacent to a wonderful public park, private gardens front and rear, pet friendly subject to Landlord's approval and no additional tenant charges

To be let: Unfurnished £1,750 - Per Month

Tel: 01245 258201 Covall Hall, Chelmsford CM1 2QF chelmsford@struttandparker.com

# Page 93

Property Particulars Page 2 of 4

### The Property

The property benefits from its fantastic location adjoining 77 acres of public open space, recreational and playground areas. The property is fully double glazed, having laminate wood flooring or carpet, and having gas central heating throughout. The premises is fully alarmed and has an operable panic button, Loft storage, blinds, curtains or rails ready for curtains and a two car driveway. It also benefits from a private front and rear garden.

The property has access from the front to rear by way of an independent side gate, at the rear you have a small potting shed with fitted work bench, outside WC - a historic feature and a store with a covered lean-to.

The demise is suitable for a family or working professionals alike. Viewing is highly recommended.

Reception 1 137.4 Sq. Ft. (12.7 Sq. M.)



Reception 2 142.6 Sq. Ft. (13.2 Sq. M.)



Kitchen 71.8 Sq. Ft. (6.6 Sq. M.)



Conservatory 93.6 Sq. Ft. (8.6 Sq. M)



Bedroom 1 143.3 Sq. Ft (13.3 Sq. M)



**Bedroom 2** 142.5 Sq. Ft. (13.2 Sq. M.) With built in cupboards.



Bedroom 3 60.9Sq. Ft. (5.6 Sq. M)



### **Bathroom**

With bath/power shower and separate WC.



### **Outside**



### **Parking**

Driveway parking for up to two cars.

## Council Tax

Band D

### **Gas Central Heating**

### **Double Glazing**

### Viewing

Strictly by appointment with the Landlord's agents, Strutt & Parker LLP on 01245 254688. Strettons will be undertaking viewings.

### **Charges & Deposit**

Deposit £ two months' rent Pet Deposit (dog) £400 per dog (up to two dogs) Pet Deposit (cat) £200 per cat (up to four cats) \* there are limits to the number of animals you can have per property - this is the Landlord's discretion. All advertised prices are exclusive of utility and other associated services 2% charge for payment by credit card. The Landlord is paying for tenant reference and the tenancy agreement administration which is reflected within the rent.

#### Tarms

General - The Landlord will be responsible for the structural repairs. The Tenant will be responsible for all out goings, including water, electricity, gas, telephone and council tax. Insurance - The Landlord will insure the property. The Tenant must take out appropriate contents insurance to cover his/her own property and liability. All tenancies are subject to the receipt of satisfactory references. Strutt and Parker reserve the right to decline any application on whatever grounds. The first rent instalment and deposit amount will be required in cleared funds at the start of the agreement.

### **EPC**

The EPC is being prepared and will be available in due course.

Property Ref : ( 56586 )

### Important notice

Strutt & Parker for themselves and for the Landlords of this property, whose agents they are, give notice that:-

- 1. These lettings particulars have been prepared in good faith to give a broad description of the property.
- 2. Please note that we have not carried out a survey of the property, nor have we tested any of the services or appliances, but have relied only upon our own brief inspection and upon information supplied to us by the landlord.
- **3.** The description, including photographs, of the property and its contents, are intended to be a guide only rather than a detailed and accurate report and inventory.
- **4.** Floor plans, measurements, areas and distances are intended to be approximate only and should not be relied upon for the purpose of fitting furniture etc.
- **5.** Photographs are not necessarily comprehensive or current, and no assumption should be made that any contents shown in them are included in the letting of the property.
- **6.** No representation or warranty is given as to the title of the property or as to the existence or otherwise of any planning consent, building regulation approval or other statutory or regulatory permission.
- 7. Prospective tenants should note that offers are subject to status, references and a comprehensive agency agreement.
- 8. The stated rent may not include all services, amenities or outgoings generally that may, by necessity or choice, be associated with the property.
- **9.** If there is any particular aspect of the property about which you would like further information, we invite you to discuss this with us, especially before you travel to view the property.

# Agenda Item 11

Committee(s)	Dated:
West Ham Park Committee	18072016
Subject: Revenue Outturn 2015/16 – West Ham Park	Public
Report of: The Chamberlain and the Director of Open Spaces	For Information

### Summary

This report compares the revenue outturn for the services overseen by your Committee in 2015/16 with the final agreed budget for the year. In total, there was a better than budget position of £48,000 for the services overseen by your Committee compared with the final agreed budget for the year as set out below.

	Final Agreed Budget	Outturn	Increase/ (Decrease)
	£000	£000	£000
Local Risk			
Director of Open Spaces	669	727	58
City Surveyor	334	257	(77)
Central Risk	9	(5)	(14)
Recharges	260	245	(15)
Total	1,272	1,224	(48)

The Director's worse than budget position of £58,000 (Local Risk) is mainly due to a shortfall in income of £54,000 at the Nursery, further detail can be found in paragraph 4a). This overspend has been aggregated with budget variations on services overseen by other committees, which produces an overall better than budget position of £885,000 (Local Risk) across all Open Spaces. A request to carry forward £30,000 of this underspend for West Ham Park will be considered by the Chamberlain in consultation with the Chairman and Deputy Chairman of the Resource Allocation Sub Committee.

The City Surveyor's better than budget position of £77,000 is mainly due to an underspend in the additional works programme and a smaller underspend in other Surveyors Local Risk expenditure, details can be found in paragraph 4b).

### Recommendation(s)

It is recommended that this revenue outturn report for 2015/16 and the consequential implications for the 2016/17 budget are noted.

### **Main Report**

### **Budget Position for 2015/16**

1. The 2015/16 latest approved budget for the services overseen by your Committee received in December 2015 was £1.257M. This budget was endorsed by the Court of Common Council in March 2016 and subsequently updated for approved adjustments. Movement of the original Local Risk budget to the final agreed budget is provided in Appendix A.

### Revenue Outturn 2015/16

- 2. Actual net expenditure for your Committee's services during 2015/16 totalled £1.224M, a decrease of £48,000 compared with the final agreed budget.
- 3. A summary comparison with the final agreed budget for the year is tabulated below. In the tables, figures in brackets indicate income or in hand balances, increases in income or decreases in expenditure.

# West Ham Park & The Nursery Comparison of 2015/16 Revenue Outturn with Final Agreed Budget

	Original Budget	Final Agreed Budget	Revenue Outturn	Variation Increase/ (Decrease)	
	£000	£000	£000	£000	
LOCAL RISK					
<b>Director of Open Spaces</b>					Reason*
West Ham Park (inc Rechargeables)	694	732	736	4	
Nursery	(63)	(63)	(9)	54	
<b>Total Director of Open Spaces Local Risk</b>	631	669	727	58	a
City Surveyor					
City Surveyors Local Risk	41	111	90	(21)	
Additional Works Programme	301	223	167	(56)	
Total City Surveyor Local Risk	342	334	257	(77)	b
TOTAL LOCAL RISK	973	1,003	984	(19)	- -
CENTRAL RISK					
West Ham Park (inc Rechargeables)	9	17	12	(5)	
Nursery	19	(8)	(17)	(9)	=
TOTAL CENTRAL RISK	28	9	(5)	(14)	-
RECHARGES					
Insurance	20	23	19	(4)	
Support Services	93	114	102	(12)	
Surveyor's Employee Recharge	37	39	51	12	
I. S. Recharge	21	42	42	0	
Recharges within fund (Directorate & Democratic Core)	48	42	31	(11)	
TOTAL RECHARGES	219	260	245	(15)	
OVERALL TOTAL	1,220	1,272	1,224	(48)	

<sup>\*</sup>See paragraph 4

### **Reasons for Significant Variations**

- 4. a) The Director's £58,000 worse than budget position is mainly due to a continuing decrease in the amount of annual bedding orders that the nursery received and a decrease in the number of floral displays provided in 2015/16. While as many savings as possible were made within the nursery budget this was not sufficient to compensate for the underachievement of income over all. It was predicted that this would happen and committee were advised of this position through the Superintendents updates throughout the year.
  - b) The Surveyor's better than budget position of £77,000 is mainly due to planned nursery AWP work not being carried out (unless absolutely necessary)

### **Local Risk Carry Forward to 2016/17**

- 5. Chief Officers can generally request underspends of up to 10% or £500,000 (whichever is the lesser) of the final agreed local risk budget to be carried forward, so long as the underspending is not fortuitous and the resources are required for a planned purpose. Such requests are subject to the approval of the Chamberlain in consultation with the Chairman and Deputy Chairman of the Resources Allocation Sub Committee.
- 6. Overspends are carried forward in full and are met from the agreed 2016/17 budgets.
- 7. The Director's worse than budget position of £58,000 (Local Risk) has been aggregated with budget variations on services overseen by other committees which produce an overall better than budget position of £885,000 (Local Risk) of which £500,000 has been submitted for a carry forward:

West Ham Park have requested the following carry forwards:-

- £10,000 for a replacement Ride-on mower.
- £20,000 Consultant fees for various feasibility studies

### **Appendices**

 Appendix A – Movement between Original 2015/16 budget and the Final Agreed budget

### **Derek Cobbing**

Senior Accountant

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# Appendix A

		£000
Original Loca	l Risk Budget (Director of Open Spaces & City Surveyor)	973
Director of Op	oen Spaces	
Employees -	Due to a reduction in Temp/Agency staff at the park and nursery, and a senior gardener retiring, who was replaced by a more junior member of staff.	(35)
Premises -	Repairs & Maintenance (OSD Local Risk) additional expenditure for Tennis Courts refurbishment (funded by LTA) & an agreed £40,000 carry forward for improvements to vacant lodges, to render them ready for leasing externally.	116
Transport -	Minor adjustments at revised estimate stage	(5)
Supplies & S	Services – Minor adjustments at revised estimate stage	5
Third Party	Payments – Private Contractors – additional expenditure for tree works in the park	12
Income –	Grant from Lawn Tennis Association for the tennis court refurbishment works	(55)
City Surveyor		
The small reprogramme.	eduction is due to the re-phasing of the additional works	(8)
Final Agreed l	Local Risk Budget (Director of Open Spaces & City Surveyor)	1,003

# Agenda Item 15

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

